Abstract

This article aims to review and analyze the operations of receiving and shipping warehouse management, from the viewpoint of the use of Information Technologies and Communication Technologies (ICTs). As a result of the article identifies the importance of the processes of reception and dispatch efficiency and meeting the needs of customers in the supply chain and how these processes can be supported by ICT, to facilitate the planning, execution and control their activities through different tools:

Keywords

Warehouse management, Receiving, Shipping, Technologies information and communication (ICTs).