Abstract

Insurance Quality System for the manufacturing of the drugs Topic OLEOZON and Oral OLEOZON, fulfils the Good Manufacturing Practices for pharmaceutical products and it is included as a new reach within the Quality Management System of the Ozone Research Centre. In a Quality Management System, continual improvement is a major factor in order to get a higher efficiency of all process. One of our objectives in this work is the analysis of the documentation and its diagnosis in the measurement of performance, in order to recommend and establish a continual improvement plan to guarantee the process's traceability and the customer's satisfaction. Several technological improvement were diagnosed, staff's training was continued and concretes actions were proposed, by means of surveys carried out with the whole staff related to the System and the customers themselves.

Keywords