

**Revista Facultad Nacional
de Salud Pública**

Revista Facultad Nacional de Salud Pública

ISSN: 0120-386X

ISSN: 2256-3334

Universidad de Antioquia

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Implementation of food and nutrition actions in the context of family health strategy, paraíba, brazil
Revista Facultad Nacional de Salud Pública, vol. 37,
núm. 3, 2019, Septiembre-Diciembre, pp. 98-109
Universidad de Antioquia

DOI: <https://doi.org/10.17533/udea.rfnsp.v37n3a11>

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Implementation of food and nutrition actions in the context of family health strategy, Paraíba, Brazil

Implantación de las acciones de alimentación y nutrición en la Estrategia Salud de la Familia, Paraíba, Brasil

Implantação das ações de alimentação e nutrição na Estratégia Saúde da Família, Paraíba, Brasil

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Recibido: 18/04/2018. Aprobado: 24/04/2019. Publicado: 01/10/2019

Figueroa-Pedraza D. Implementation of food and nutrition actions in the context of family health strategy, paraíba, brazil. Rev. Fac. Nal. Salud Pública. 2019;37(3):98-109. doi:10.17533/udea.rfnsp.v37n3a11

Abstract

Objective: To evaluate the implementation of food and nutrition actions in child health care by family health teams in two municipalities of Paraíba, Brazil. **Methodology:** Evaluative survey of implementation analysis. Nine health teams in each municipality were randomly selected. Eighteen under-five children were selected, on average, from each team to represent this population group. The structure, the work process and the users' evaluation were analyzed. For the evaluation of the services from the perspective of the users, the child version of the PCATool questionnaire was used. **Results:** Scores of the work process and users' evaluation indicated a fragmented attention in both municipalities, although with

some differences between them. In the users' evaluation using the PCATool questionnaire, only the item completeness in the Municipality 1 reached the "advanced" level. Deficient promotion and prevention practices, growth monitoring and teamwork stood out with scores correlated with the users' evaluation, especially in the municipality with the best work process. **Conclusion:** There are impairments to completeness and quality associated with deficiencies in the implementation of food and nutrition actions directed at children's health.

-----**Keywords:** Primary Health Care, Health Planning, Nutrition Policy, Brasil.

Resumen

Objetivo: Evaluar la implantación de las acciones de alimentación y nutrición en la atención a la salud del niño por equipos de salud de la familia en dos municipios de Paraíba, Brasil. **Metodología:** Investigación evaluativa de análisis de implantación. En cada municipio fueron seleccionados aleatoriamente, nueve equipos de salud que contribuyeron, cada uno, en media con 18 niños menores de cinco años representativos de ese grupo poblacional. Se analizó la estructura, el proceso de trabajo y la perspectiva de los usuarios. Fueron definidos puntajes para las tres dimensiones y sus sub-dimensiones. Para la evaluación de los servicios en la perspectiva del usuario, la versión de cuidado al niño del *PCATool* fue usada. **Resultados:** Los puntajes del proceso de trabajo y de la evaluación de los usuarios indicaron atención

fragmentada en los dos municipios, con diferencias entre ellos. Según la evaluación de los servicios por parte del usuario usando el *PCATool*, apenas la integralidad en el Municipio 1 obtuvo el nivel “avanzado”. Se destacaron deficiencias en prácticas de promoción y prevención y en la vigilancia del crecimiento, resaltó el trabajo en equipo, cuyos puntajes estuvieron correlacionados con la perspectiva de los usuarios, más fuertemente en el municipio con mejor proceso de trabajo. **Conclusiones:** Fueron constatadas deficiencias en la implantación de las acciones de alimentación y nutrición, con limitaciones en la integralidad y calidad de los cuidados de salud de los niños menores de cinco años.

-----**Palabras clave:** Atención Primaria de Salud, Planificación en Salud, Política Nutricional, Brasil.

Resumo

Objetivos: Avaliar a implantação das ações de alimentação e nutrição na atenção à saúde da criança por equipes de saúde da família em dois municípios do estado da Paraíba, Brasil. **Metodologia:** Pesquisa avaliativa de análise da implantação. Em cada município foram selecionadas, aleatoriamente, nove equipes de saúde que contribuíram, cada uma, em média, com 18 crianças menores de cinco anos representativas desse grupo populacional. Analisou-se a estrutura, o processo de trabalho e a avaliação dos usuários. Foram definidos escores para as três dimensões e suas subdimensões. Para a avaliação dos serviços na perspectiva do usuário, a versão criança do *PCATool* foi usada. **Resultados:** Os escores do processo de trabalho e da avaliação dos usuários indicaram atenção fragmentada nos dois

municípios, porém, com diferenças entre eles. Na avaliação do usuário dos serviços por meio do *PCATool*, apenas a integralidade no Município 1 obteve o nível “avanzado”. Destacaram-se deficiências em práticas de promoção e prevenção e na vigilância do crescimento, bem como no trabalho em equipe, cujos escores estiveram correlacionados com a avaliação dos usuários, mais fortemente no município com melhor processo de trabalho. **Conclusões:** Constataram-se deficiências na implantação das ações de alimentação e nutrição, com prejuízos à integralidade e à qualidade dos cuidados de saúde das crianças menores de cinco anos.

-----**Palavras-chave:** Atenção Primária à Saúde, Planejamento em Saúde, Política Nutricional, Brasil.

Introduction

The Family Health Strategy (FHS) was established in Brazil as the main alternative for reorganization of Primary Health Care (PHC) and achievement of the objectives of universality, equity and integrality of the unified health system (SUS) [1-3]. For this, the FHS needs to combine technologies and forces favorable to change, with practices characterized by intersectoriality, permanent education, monitoring, evaluation and stimulation of popular participation [3].

The FHS has brought improvements in the universalization of access, coverage, targeting, hosting and bond among professionals. However, there are limitations in terms of territorialization, community participation and intersectoriality to address the social determinants of health and, especially, in terms of integrality of care [3]. In order that the FHS be able carry out its role of reorienting the health system, enormous challenges related to infrastructure,

technological capacity, management professionalization, multiprofessional work and labor relations needs to be overcome [2].

The process of epidemiological transition of the Brazilian population has been characterized by the persistence of infectious diseases and malnutrition and their coexistence with chronic diseases [4]. Thus, Brazilian health services have been challenged to provide continuous and integrated responses to meet the needs of the country [2]. Food and nutrition, in this sense, represent a basic requirement for the promotion and protection of health [4]. Furthermore, the development of food and nutrition actions in a qualified and multidisciplinary manner is essential for compliance with the principles of integrality, universality and resolubility of health care in the context of PHC [5].

Despite this, the implementation of food and nutrition actions in the PHC is still incipient [6,7]. A recent review focusing on growth monitoring found that there are strong obstacles in both the structure and work

process that hamper the development of these basic actions [8]. At the same time, few studies have been carried out in the FHS to evaluate food and nutrition actions [9]. The present study aimed to evaluate the implementation of food and nutrition actions in child health care by family health teams in two municipalities of Paraíba, Brazil.

Methodology

This is an evaluative survey that used the type 2 analysis design of implementation. A variation in the degree of implementation and its relation with the quality of the attention (effects) was observed [10].

The study was conducted in the context of FHS in two municipalities in the state of Paraíba selected for convenience. The choice of municipalities considered similarities of geographic position (location in the metropolitan area of the state capital with access to the available network of services), degree of urbanization (almost 100%), demographic-social indicators (average human development index - 0.748 in Municipality 1 and 0.649 in Municipality 2) and traditional organization of primary health services (100% of the population covered by the FHS). Municipality 1 has a population of 57,944 inhabitants, of which 4,596 (7.9%) are under-five children, and it has a health system composed of 19 FHS teams. Municipality 2 has a population of 99,716 inhabitants, of which 7,862 (7.9%) are under-five children, and has a health system composed of 28 FHS teams. The two municipalities differ in the composition of the health teams: nutritionist are included in the development of food and nutrition actions in the FHS teams since 2001 in the Municipality 1, while in the Municipality 2, nutritionists work exclusively in Family Health Support Centers (FHSC), assisting physicians and nurses of health teams in the development of food and nutrition actions. Municipality 1 also presents a better situation in relation to health professionals working at SUS and PHC.

The population of the study was represented by children less than five years of age. Parameters resulting from the evaluation of the quality of health care provided to children in the FHS were used for sample size calculation, according to the view of users in the municipality of Montes Claros, Minas Gerais [11]. In this study, the negative evaluation of quality service in the teams formed by doctors and nurses with residency in Family Health reached a rate of 41.9%, and of teams composed by professionals without this specific training, 58.1%. Thus, considering the expected prevalence of negative evaluation of health services by users of 41.9%, in Municipality 1 (with nutritionists in the family health team), and 58.1% in Municipality 2, and considering 95% of level of confidence, 80% of power, 10% of

increase to compensate for possible losses, and a design effect of 1.2, there was a need to observe 157 children per municipality.

The sample was selected in two stages. In the first, the family health teams were randomly drawn; in the second stage, a fixed number of children was intentionally selected. Nine FHS teams were selected in each municipality. This corresponded to about half of the teams of Municipality 1 and 1/3 of those of Municipality 2. Each team contributed, on average, with 18 children to the total sample that met two criteria: i. intentional sampling among all childcare consultations performed on the day of data collection on a typical work day; ii. a number of children necessary to complete 18 participants, based on the number intentionally sampled, was selected from those children sent to the health services by Community Health Agents (CHA), according to work routine. All professionals in charge of childcare consultations and 1/3 of the CHA in activity in the teams drawn in both municipalities were included.

Data collection was carried out in health facilities between July and December 2014. The team was composed by health professionals and students with previous experience in field work and supervised by a trained professional. The quality control of the study included training and standardization of the interviewers, construction of an Instruction Manual and a pilot study in a third municipality in Paraíba that was not part of the sample.

The implementation of actions directed to children's health, with emphasis on food and nutrition, was based on structure and process dimensions. The quality of attention was based on the users' evaluation considered the assistance in large form, and not with emphasis in food and nutrition actions.

Information on the structure of health units was obtained using a standardized questionnaire with closed questions. The questionnaire was answered by the health team with nurses in the leadership.

The information about the work process was obtained considering three actors: the professional that carried out the childcare consultation (which was the nurse practically in all the teams), the CHA and the health team. In the case of the professional in charge of childcare consultations, the actions were defined based on the programmatic agenda of attention in the FHS regarding food and nutrition actions [5] as well as actions specifically concerned with growth monitoring [12], as recommended by the Ministry of Health. The first ones were obtained using a standardized questionnaire with closed questions. Information on growth monitoring was obtained from the observation of childcare consultations, taking notes in a specific form with "yes" and "no" answers.

In the case of the CHA, actions were defined based on the integrality of services rendered according to the Primary Care Assessment Instrument (PCATool) [13]. The categories with alternatives “certainly yes” and “probably yes” were grouped and considered as positive responses, while the alternatives “certainly not” and “probably not” were grouped and considered as negative responses.

The performance of the health team in food and nutrition actions was analyzed considering the adequacy of use (version in hands) and completion (records related to the nutritional status of the child) of the Child Health Handbook (CHH) [14]. The possession of the third version of the CHH was considered appropriate. To decide on the adequacy of completion of the CHH, all parameters were analyzed considering the age of the child at the time of the survey. The graphs of cephalic perimeter by age, weight by age, height by age and Body Mass Index by age were judged for adequacy based on the number of records consonant with the minimum number of consultations recommended by the Ministry of Health [12]; the notes on preventive supplementation of iron and vitamin A were judged based on the number of records of iron supplement bottles delivered consonant with the recommendation of the National Iron Supplementation Program [15]; the notes on preventive iron and vitamin A supplementation and/or the recordings of vaccines were judged based on the number of records of vitamin A supplementation as recommended by the National Vitamin A Supplementation Program [16]; and the notes on the vaccines were judged based on the records in consonance with the recommendation of the National Immunization Program [17].

For the evaluation of the services from the perspective of the users, the child version of the PCATool questionnaire was used [13], including the components first contact access - use, first contact access - accessibility, longitudinality and completeness - services provided, which was applied to the mothers of children. Because the questions C2, C4, C5 and D10 were elaborated in an inverse manner (the higher the value, the lower the orientation for the PHC), they had their values reversed ($4 = 1$, $3 = 2$, $2 = 3$, $1 = 4$), following the instrument specifications. For the purposes of the present study, the categories with alternatives “certainly yes” and “probably yes” were grouped and considered as positive responses, while the categories with alternatives “certainly not” and “probably not” were grouped and considered as negative responses.

Table 1 shows for each dimension of study, the sub-dimensions, the items of analysis and the values assigned in the evaluation of each one of these dimensions. Data were examined through a scoring system in which the sub-dimensions and dimensions were derived from the sum of the scores of their components. The degree of implementation was determined by the sum of the scores of the structure and of the process divided by two (total number of dimensions, each with the same weight). All scores were categorized into three levels considering their value in relation to the maximum possible score: “incipient” (0.0 to 33.3%), “intermediate” (33.4 to 66.7%) and “advanced” (66.8 to 100.0%). The incipient scenario was understood as a proposal of “simplified attention”; the intermediate scenario as “fragmented attention”; and the advanced scenario as “comprehensive attention”.

Table 1. Variables of the dimensions, process and users' evaluation with respective scores of the actions directed to children's health with emphasis on food and nutrition in the Family Health Strategy of two municipalities of the State of Paraíba, 2014.

Variable (score)	
Degree of implementation [10.0: (1 + 2)/2]	
1.- Structure dimension (10.0: 1.1 + 1.2 + 1.3 + 1.4 + 1.5 + 1.6 + 1.7)	
1.1.- Human resources (1.0: each item = 0.25):	Minimum team completeness, support from the FHSC to the team, physician and/or nurse with stable bond and a minimum of two years working as part of the team, availability of nutritionist (in the team = 0.25; support to the team by a FHSC professional = 0.125).
1.2.- Technical training of human resources in relation to food and nutrition actions (1.0: each item = 0.2):	Development/coordination of main food and nutrition activities (by nutritionist = 0.2, by doctor or nurse = 0.1), doctor and/or nurse with postgraduate degree in public health/family health/maternal and child health/nutrition, doctor and/or nurse with specific training to work with PHC/FHS, doctor and/or nurse with specific training to work with children's health (PAISC, AIDPI, vaccination room), doctor and/or nurse with training in the National Policy for Food and Nutrition or in the organization of food and nutrition actions in PHC/FHS.

Variable (score)	
1.3.- Organization of services (1.0: each item = 0.2):	Defined geographical area, up-to-date manuals of the Ministry of Health for childcare, SIAB management (collection, analysis), periodic meetings of the health team, reference system (transport and form for referral = 0.2, transport or form for referral = 0.1, neither transport nor form for referral = 0.0).
1.4. Availability of vaccines (2.0: each item = 0.2):	Anti-measles, BCG (antituberculosis), DPT (antidiphtheria, tetanus and whooping cough), DT (antidiphtheria and juvenile tetanus type), HEP B (anti-hepatitis B), HIB (anti-hemophilic influenza), VOP (oral anti-polio), VORH (Human Rotavirus oral vaccine), SRC (triple viral), Tetravalent (DTP+Hib).
1.5.- Availability of drugs and supplements (2.0: each item = 0.2) (available: presence of at least one product for each specified subgroup):	Adrenaline, oral antibiotic (suspension), anticonvulsant, antihelmintic (suspension), antipyretic (suspension), bronchodilator, topical medication (nystatin, potassium permanganate), oral rehydration salts, ferrous sulfate, vitamin A.
1.6.- Availability of equipment and supplies (1.5: each item = 0.1):	Children measuring equipment, children weighing scale, adult measuring equipment, adult weighing scale, Child Health Handbook, medical record form, vaccine refrigerator, vaccine thermometer, vacuum thermometer, nebulizer, disposable syringes and needles, glucometer, clinical thermometer, otoscope, stethoscope.
1.7.- Availability of protocols/guidelines/norms related to child health care and development of food and nutrition actions (1.5: each item = 0.1):	Prenatal care, vaccination coverage, care to healthy newborns, growth monitoring, breastfeeding, care to undernourished children, diarrheal disease control, care to acute respiratory infection, food and nutrition actions matrix in PHC, SISVAN protocols, FHSC guidelines, food guidelines for the Brazilian population, food guidelines for under-two children, operational materials of micronutrient supplementation programs, conditions of the Bolsa Família Program.
2.- Process dimension (10.0: 2.1 + 2.2 + 2.3)	
2.1.- Professionals in charge of childcare consultations (5.0: 2.1.1 + 2.1.2 + 2.1.3 + 2.1.4):	Identification of unhealthy lifestyles related to the development of overweight/obesity, evaluation of breastfeeding practices and/or food consumption, height assessment to identify problems in linear growth, weight assessment to identify problems in ponderal growth, identification of signs of malnutrition, identification of signs of infectious and parasitic diseases, criteria adopted for reference in cases of acute diarrheal disease (adoption of at least three signs: dehydration, lethargy, unconsciousness, restlessness, irritation, deep eyes, fold sign, child's inability to suck or drink liquids, bulging of the fontanelle), criteria adopted for reference in cases of acute respiratory infection (adoption of at least three signs: severe subcostal delivery or high RF in children under two months of age, subcostal delivery in children between two months and five years of age, abnormal somnolence, stridor, severe wheezing, cough for 30 days or more), referral in cases of malnutrition (referral to nutritionist for nutritional evaluation and dietary therapy)
2.1.1.- Nutritional diagnosis of under-five children (1.0: each item = 0.10):	
2.1.2- Health promotion, disease prevention, and nutritional disorders in under-five children (1.25: each item = 0.125):	Guidelines related to the development of infectious and parasitic diseases, encouragement/support and protection of breastfeeding and complementary feeding, food orientation linked to iron and vitamin A supplementation, food orientation directed to families benefiting from the Bolsa Família Program, promotion of healthy eating based on food guides for the Brazilian population and for under-two children, development of activities under the Program to Combat Nutritional Deficiencies (preventive supplementation with iron and vitamin A), monitoring of conditions of the Bolsa Família Program, prevention of cases of acute diarrheal disease (adoption of at least one of the important measures to prevent acute diarrheal disease: guidance indicating maintenance of normal feeding of the child, guidelines on care in cases of dehydration, guidelines on the use of homemade liquids and oral rehydration), prevention of cases of acute respiratory infection (guidelines on the average duration of acute respiratory infections), prevention of cases of malnutrition (adoption of at least three important actions to prevent malnutrition: guidance on breastfeeding, guidelines on healthy eating, guidelines on food and personal hygiene, guidelines on immunization, guidelines on growth and development, guidelines on returning to the service to monitor height and weight).

Variable (score)	
2.1.3- Food and Nutrition Surveillance (0.75: each item = 0.25):	Monitoring/surveillance of growth in childcare consultations, completion of the CHH with records of growth in the corresponding charts (cephalic perimeter, weight, height), micronutrient supplementation, implementation of SISVAN activities (feeding the system, sending information to municipal authorities, data analysis).
2.1.4- Monitoring of the growth of under-five children in childcare consultations (2.0: each item = 0.10; scoring for each variable = sum of the scores of each child analyzed in the team's area of coverage/total number of children living in the team's area of coverage):	Measurement of weight, measurement of height, measurement of cephalic perimeter, record of weight in the chart, record of height in the chart, record of the cephalic perimeter in the chart, inquire about the CHH in hands, CHH possession, record of weight in the CHH chart, record of height in the CHH chart, record of cephalic perimeter in the CHH chart, guidance to mothers on the growth of the child, identification and guidance to the mothers on the nutritional status of the child according to the position of the weight in the weight X age graph, identification and guidance to the mothers on the nutritional state of the child according to the position of height in the height X age graph, identification and guidance to the mothers on the nutritional status of the child according to the position of the cephalic perimeter in the cephalic perimeter X age graph, guidance to mothers on the importance of growth monitoring, guidance to mothers on the importance of childcare consultations.
2.2.- Performance of community health agents (1.0: each item = 0.2, scoring of each variable = sum of the scores of the interviewed community health agents/ total number of interviewed community health agents):	Guidance to parents on home safety, guidance to parents on keeping children safe, guidance to parents on how to deal with children's behavioral problems, guidance to parents on ways to keep children healthy, guidance to parents on changes in growth and development expected for each age group.
2.3.- Performance of health teams with a focus on health and growth surveillance according to records in the Child Health Handbook (4.0: each item = 0.50; scoring of each variable = sum of the scores of each child analyzed from the area covered by the team/total number of children analyzed from the area covered by the team):	Cephalic perimeter per age, weight per age, height per age, BMI per age, iron supplementation, vitamin A supplementation, vaccination, CHH version in hands.
3.- User's evaluation dimension (10.0: 3.1 + 3.2 + 3.3 + 3.4)	
3.1.- First contact access - use (1.5: each item = 0.5; scoring of each variable = sum of the scores of each child analyzed from the area covered by the team/total number of children analyzed from the area covered by the team):	Use for follow-up consultation, use for new health problem, referral to specialist.
3.1.- First contact access - accessibility (1.5: each item = 0.5; scoring of each variable = sum of the scores of each child analyzed from the area covered by the team/total number of children analyzed from the area covered by the team):	Provision of care in the same day of search, time spent for scheduling consultations, time waiting for consultation, consultation for immediate need, telephone counseling.
3.3.- Longitudinality (3.5: each item = 0.25, scoring of each variable = sum of the scores of each child analyzed from the area covered by the team/total number of children analyzed from the area covered by the team):	Rotativity, possibility of telephone communication, understanding of the user by the doctor/nurse, understanding of the doctor/nurse by the user, availability of time to talk, confidence, knowledge of the child (as a person and not only as a patient), knowledge of medicines the child takes, desire to change to another service or profession, knowledge of the child as a patient, knowledge of the most important problems of the family, knowledge about the work or employment situation of the family members, knowledge about possible problems to obtain or pay for medicines needed by the child.
3.4.- Completeness - services provided (2.0: each item = 0.4, scoring of each variable = sum of the scores of each child analyzed from the area covered by the team/total number of children analyzed from the area covered by the team):	Guidance to parents on home safety, guidance to parents on keeping children safe, guidance to parents on how to deal with children's behavioral problems, guidance to parents on ways to keep children healthy, guidance to parents on changes in growth and development expected for each age group.

The data collected were typed in double entry. The Validate application of the Epi Info *Software* v. 3.3.2 was used to analyze the consistency of the data. Continuous variables with normal distribution were expressed as mean \pm standard deviation, with asymmetric distributions presented as median and interquartile intervals [IQ₂₅₋₇₅]. The municipalities were compared using the parametric *t*-test for samples expressed as means, or the non-parametric Mann-Whitney test for samples expressed as medians. The correlation between the users' evaluation scores and their respective sub-dimensions with the scores related to the structure and work process, revealing the trend (increasing, decreasing or inverse) between the two variables, was analyzed using the Pearson correlation coefficient (if data had normal distribution) or the Kendall correlation coefficient (if data had asymmetric distribution). The accepted level

of significance was 5% in all statistical analyses. Data normality was assessed using the Kolmogorov-Smirnov test. The *Software* Stata v.12.0 was used.

This study was approved by the Research Ethics Committee of the State University of Paraíba in 17/12/2013 under protocol number 19689613.3.0000.5187. All participants signed the Informed Consent Term as condition to participate in the study. All participants signed the Free and Informed Consent Term as a prerequisite to participate in the research and were guaranteed the freedom of participation, privacy and confidentiality of the information.

Results

The sample consisted of 321 under-five children; 153 lived in Municipality 1 and 168 in Municipality 2. A

Table 2. Mean or median scores related to the structure of the health units, the work process and the users' evaluation of the actions directed to children's health, with emphasis on food and nutrition, in the Family Health Strategy of two municipalities of the State of Paraíba, 2014.

Sub-dimension/Dimension (Maximum score)	Mean or median scores* and their classification ⁺		<i>p</i> [§]
	Municipality 1	Municipality 2	
Structure (10.0)	7.572 \pm 0.820 Advanced	6.731 \pm 0.582 Advanced	0.023
Human resources (1.0)	0.861 \pm 0.132 Advanced	0.597 \pm 0.195 Intermediate	0.004
Technical training of human resources in food and nutrition (1.0)	0.855 \pm 0.207 Advanced	0.656 \pm 0.151 Intermediate	0.032
Organization of services (1.0)	0.633 \pm 0.239 Intermediate	0.678 \pm 0.273 Advanced	0.718
Availability of vaccines (2.0)	1.800 [1.500-1.800] Advanced	1.800 [1.600-1.800] Advanced	1.000
Availability of drugs and supplements (2.0)	1.600 [1.400-1.600] Advanced	1.400 [1.300-1.400] Advanced	0.131
Availability of equipment and supplies (1.5)	1.500 [1.400-1.500] Advanced	1.300 [1.250-1.450] Advanced	0.153
Availability of protocols (1.5)	0.567 \pm 0.439 Intermediate	0.355 \pm 0.336 Incipiente	0.269
Work process (10.0)	5.913 \pm 0.406 Intermediate	4.864 \pm 0.629 Intermediate	0.001
Performance of the professional in nutritional diagnosis (1.0)	0.722 \pm 0.007 Advanced	0.744 \pm 0.005 Advanced	0.555
Performance of the professional in health promotion and disease prevention (1.25)	0.653 \pm 0.034 Intermediate	0.555 \pm 0.036 Intermediate	0.286
Performance of the professional in food surveillance (0.75)	0.589 \pm 0.007 Advanced	0.639 \pm 0.170 Advanced	0.052
Performance of the professional in growth monitoring (observation of childcare consultations) (2.0)	1.165 \pm 0.024 Intermediate	0.883 \pm 0.156 Intermediate	0.073

Sub-dimension/Dimension (Maximum score)	Mean or median scores* and their classification ⁺		p [§]
	Municipality 1	Municipality 2	
Performance of the community health agent (1.0)	0.837 ± 0.013 Advanced	0.957 ± 0.001 Advanced	0.053
Performance of the health team (completion of the Child Health Handbook) (4.0)	2.035 ± 0.323 Intermediate	1.085 ± 0.269 Incipiente	0.000
Degree of Implementation (10.0)	6.743 ± 0.517 Advanced	5.798 ± 0.594 Intermediate	0.004
Users' Evaluation (10.0)	6.048 ± 0.337 Intermediate	4.754 ± 1.122 Intermediate	0.007
Use (1.5)	1.137 ± 0.029 Advanced	0.985 ± 0.045 Intermediate	0.116
Accessibility (3.0)	1.382 ± 0.033 Intermediate	1.149 ± 0.129 Intermediate	0.102
Longitudinality (3.5)	2.173 ± 0.071 Intermediate	1.684 ± 0.128 Intermediate	0.005
Integrity (2.0)	1.356 ± 0.067 Advanced	0.935 ± 0.086 Intermediate	0.005

* Normal distributions as mean ± standard deviation and asymmetric as median and interquartile ranges [I_{Q25-75}]; + Incipient: 0.0 to 33.3% of the maximum score; Intermediate: 33.4 to 66.7% of the maximum score; Advanced: 66.8 to 100.0% of the maximum score; § Level of significance: Parametric *t*-test for samples expressed as means, and non-parametric Mann-Whitney test for samples expressed as median.

total of 119 children were enrolled in the study during childcare consultations (53 from Municipality 1 and 66 from Municipality 2). The sample of professionals was composed of 18 nurses (one per team) and 98 CHA (44 from Municipality 1 and 54 from Municipality 2).

Table 2 shows the results of the scores related to the structure of health units, work process and users' evaluation. The Municipality 2 presented an incipient classification for availability of protocols and health team performance, while all criteria were above this

classification in Municipality 1. As for structure, the items with the best evaluation, classified as "advanced", in both municipalities, were availability of vaccines, equipment and medications/supplements. A similar result was found in the work process for the parameters of performance of professionals in food surveillance and in nutritional diagnosis and performance of the CHA. In the users' evaluation, only the item completeness in the Municipality 1 reached the "advanced" level. The

Table 3. Correlation between the scores of the users' evaluation and those of the structure of the health units and the work process of the degree of implementation of actions directed to children's health with emphasis on food and nutrition in the Family Health Strategy of two municipalities of the State of Paraíba, 2014.

Sub-dimension/Dimension	Users' evaluation					
	Total		Municipality 1		Municipality 2	
	r	p	r	p	r	p
Structure	0.384	0.0000	0.374	0.0000	0.313	0.0460
Human Resources	0.699	0.0000	0.793	0.0000	0.572	0.0000
Technical training of human resources in food and nutrition (1.0)	0.299	0.0000	0.273	0.006	0.254	0.0090
Organization of services	0.303	0.0003	0.296	0.0002	0.381	0.0000
Availability of vaccines	0.169	0.1603	0.106	0.1705	0.074	0.3657
Availability of drugs and supplements	0.094	0.0953	0.096	0.0515	0.091	0.1015
Availability of equipment and supplies	0.628	0.0000	0.621	0.0000	0.550	0.0176
Availability of protocols	0.246	0.0000	0.298	0.0226	0.218	0.0293
Work process	0.575	0.0000	0.625	0.0000	0.487	0.0002

Sub-dimension/Dimension	Users' evaluation					
	Total		Municipality 1		Municipality 2	
	r	p	r	p	r	p
Performance of the professional in nutritional diagnosis	0.346	0.0640	0.441	0.0542	0.262	0.0452
Performance of the professional in health promotion and disease prevention	0.613	0.0000	0.727	0.0000	0.497	0.0000
Performance of the professional in food surveillance	0.371	0.0872	0.382	0.0680	0.308	0.1860
Performance of the professional in growth monitoring (observation of childcare consultations)	0.698	0.0000	0.735	0.0000	0.688	0.0199
Performance of the community health agent	0.415	0.1530	0.409	0.1147	0.429	0.1459
Performance of the health team (completion of the Child Health Handbook)	0.729	0.0000	0.739	0.0000	0.704	0.0069

r: Pearson (Normal distribution) or Kendall (Asymmetrical distribution) correlation coefficient; p: level of significance.

classification of the dimensions in both municipalities was identical: “advanced” for the structure and “intermediate” for the work process and for the users’ evaluation. The classification of the degree of implementation was “advanced” in the Municipality 1 and “intermediate” in the Municipality 2.

Regarding differences in scores, it was observed that the criteria related to human resources had a better concept in Municipality 1. In the process, the Municipality 1 had a better concept in the performance of the health team. The users’ evaluation of the Municipality 1 reached higher scores for longitudinality and completeness. The scores of the three dimensions and of the degree of implementation were different in the two municipalities, but higher in the Municipality 1.

The structure and work process dimensions showed significant correlations with the users’ evaluation. In the process, which had stronger correlation than the structure, the performance of the health team was the sub-dimension with higher correlation coefficient. In the structure, ‘human resources’ was the criterion that presented the highest correlation. Stronger correlations were observed in Municipality 1 (Table 3).

Discussion

This is, to our knowledge, the first study evaluating the implementation of food and nutrition actions in the FHS and its relation with the evaluation of the health services by the user. Considering that the degree of implementation presented a better situation in the municipality whose FHS teams include nutritionists and higher score in the human resources sub-dimension (Municipality 1), it is plausible to suppose that the participation of these professionals can have a positive

impact on the performance of the health teams when it comes to these actions.

Regarding the structure of the services, in both municipalities the scores presented “advanced” levels. However, there were differences between municipalities, with a better situation in Municipality 1, which is in line with reports in the literature that indicate differences in the structure of health units between municipalities in the country [3,18]. Considering that the most precarious structure in the Municipality 2 was conditioned to aspects related to human resources, the results of this study converge with those of a literature review that identified the lack of training of professionals as one of the main problems related to growth surveillance in the basic health network in Brazil [8].

Still regarding structure, it should be noted that the only item that presented an incipient degree was the availability of protocols. This problem is recurrent in studies on growth surveillance in the SUS primary care [8] and has been highlighted in a recent study [19]. This deficiency is a cause of concern, because numerous protocols are available [20]. It is necessary to investigate the reasons for this neglect.

The scoring of the performance of the professionals in charge of the childcare consultations regarding of health promotion, disease prevention and growth monitoring, as well as the work of the health team, as “intermediate” or “incipient”, suggests a assistance practice not directed at promotion and prevention. Previous evaluations have found similar results [19,21]. On the other hand, it should be noted that despite the best evaluation of Municipality 1 in relation to the process, the higher scores in Municipality 2 in nutritional diagnosis and food surveillance, although not significant, reinforce the need for personnel training.

The analysis of growth monitoring in childcare consultations presented an “intermediate” classification, which converges with that of the previous study that analyzed the criterion considering the completion of the CHH [22]. Although growth monitoring is recommended since the First International Conference on Primary Health Care and despite the fact that it represents a basic action to guarantee the integrality of health care in Brazil [23], research studies have shown that this practice is still incipient in primary child health care in the country [8,24]. This knowledge concerns both the results of studies whose analyses were mediated by the evaluation of the completion of the CHH, regarding the results based on procedures, including not only records of body measurements, but also the adoption of guidelines based on the recorded data [8].

The problems in the use of the CHH have been discussed and systematized in the literature [8,23]. The deficiencies pointed out also include the aspects of food and nutrition contained in the instrument [23], what was also found in the present study. Infant growth is a dynamic process and the best method of follow-up is to perform the periodic record of weight, height and body mass index [23]. In Brazil, this process is feasible through the completion of CHH in PHC [8,23]. Thus, the use of the handbook reverts to meanings related to the quality of care offered to the children by the health teams [23]. In this sense, an objective poorly related with monitoring that indicates, at least, impairment of the capacity of care, that is, of the effectiveness, was observed in the results of this work, especially in the Municipality 2, which was classified as incipient.

Considering the analyses of the current study based on the mothers’ professional orientations, the commitment of health promotion actions with growth monitoring practices is also evident. These results are similar to those confirmed in other surveys [8,22]. Therefore, gaps in care that neglect the complexity of growth and development, as well as the social determination of health are ratified [22].

The foregoing results on the work process of the health teams, besides obviously obstructing the opportunity to experience the whole process of growth and development, hinder the adherence and appreciation of the CHH, the sharing of data among professionals and the dialogue between professionals and users. Thus, the non-implementation of growth monitoring may limit the chances of identifying risk situations, the longitudinality and the completeness of the assistance [2,8,12].

According to the users’ evaluation, the results of the present study show indicative scenarios of action of “fragmented” attention in the FHS, with Municipality 2 being in the worst situation, mainly in the longitudinality and completeness requirements. These findings are indicative of deficiencies in the structure and work

process, with consequences in the regularity and continuity of care. Research studies in other localities have indicated better evaluations for longitudinality when compared to completeness [24,25], what was not observed in the current study that characterized the first criterion as intermediary in both municipalities. However, the results coincide with those of another reality in which longitudinality and accessibility were classified as insufficient [26].

Some studies have found that health professionals tend to make a more positive assessment of their actions than the users do [24,27]. This was confirmed in the present study when it was observed that the users’ evaluation was not as positive as that of the professionals. Also there were the lower correlations with the users’ evaluation in the scores based on the answers of the professionals in relation to those based on other sources of information (performance of the professionals in growth monitoring and performance of the health team), mainly in the Municipality 2. It is therefore accepted that this situation, besides being relevant in the evaluation of health services, is indicative of a possible information bias (more positive self-evaluation of professionals), although the planning and development of the research sought to avoid such situation.

The high correlation between structure and process with the users’ evaluation indicates the importance of these issues in the quality of care. Thus, it is important to highlight the positive influences of human resources, organization of services, availability of equipment and inputs, monitoring of growth and performance of the health team on the users’ evaluation verified in the current study, which is consistent with that reported by other authors [28-30]. The Portuguese experience has highlighted convergent results, reporting the importance of infrastructure conditions and teamwork in the performance and quality of the assistance [31]. The current study stresses the need to integrate food and nutrition actions in the list of health actions developed by family health teams in order to improve basic care and nutritional care offered to SUS users, according to the programmatic milestones of the area [5]. However, it should be emphasized that the results related to the evaluation of the users represent a broader aspect regarding the health care of the child, which, although it may be considered a proxy for the implementation of food and nutrition actions, is related not only to them.

The interpretation of the presented results must consider the convenience sample of two municipalities of the same State of the Federation. In any case, it is important to highlight the importance of this study based on the two cases studied. The complex sample design was not used in the analysis strategy, particularly by not treated of auto-powered sample. Regarding the correlation analysis, it should be emphasized that even

when classified as strong and statistically significant, they only reveal the increasing, decreasing or inverse trend between the dimensions of the structure and the process with the evaluation of the user. Also, it should be considered that socioeconomic and social tension conditions may have influenced the results, especially considering that Municipality 2 is more populous and have inferior human development index.

The above considerations show that the degree of implementation of FHS actions focused on children's health with emphasis on food and nutrition have insufficient human capital, both in relation to professional training and practices developed. These professionals work every day in environments where the shortage of inputs prevails, posing a great challenge related to awareness, motivation and skills.

The synthesis of the dimensions evaluated lead to an "intermediate" scenario in the work process and health care quality of under-five children, and a "fragmented" attention with advances related to the mothers' adhesion to the FHS proposal and major challenges related to the longitudinality and completeness of care. In this sense, important deficiencies are highlighted in health preventive and promotion practices, growth monitoring, teamwork, food and nutrition issues, which make it difficult to assimilate integrality to reorient the care model, and compromise the quality.

Authors' contributions

DFP contributed to the design, analysis, planning and interpretation of data; writing of the article and critical review of intellectual content; final approval of the version to be published.

Acknowledgements

To the National Council for Scientific and Technological Development and the Foundation for Research Support of the State of Paraíba, for funding the research and for concession of scholarships. To undergraduate and graduate students who participated in data collection.

Sources of funding

Avaliação das ações de alimentação e nutrição no marco da Estratégia Saúde da Família em municípios do estado da Paraíba. Conselho Nacional de Desenvolvimento Científico e Tecnológico (476520/2013-4) and Fundação de Apoio à Pesquisa do Estado da Paraíba (37/13).

Conflict of interest

The authors declare no conflicts of interest and no personal, scientific, commercial or financial relationship with persons or institutions that could compromise the results presented in the article.

Declaration of responsibility

The authors declare that the points of view expressed are the responsibility of the author and not of the institution in which he works or of the funding source.

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