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## Environmental management

**Relationship between eco-innovations and the impact on business performance: an empirical survey research on the Brazilian textile industry***As relações entre eco-inovações e o impacto na performance empresarial: uma pesquisa empírica na indústria têxtil brasileira**Las relaciones entre las ecoinnovaciones y su efecto en el desempeño empresarial: un estudio empírico en la industria textil brasileña***Marcus Vinicius de Oliveira Brasil<sup>a,\*</sup>, Mônica Cavalcanti Sá de Abreu<sup>b</sup>,  
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**Abstract**

This study draws from the resource-based theory and investigates the interrelationships between three types of eco-innovation (process, product, organizational) and their impact on business performance. Using a structural equation design with 70 samples collected from textile industry, research results show that business performance is affected by product and organizational eco-innovations. The process and product eco-innovations significantly influence the effects of organizational eco-innovation, and there are connections between process and product eco-innovations. Research reveals that each type of eco-innovation has its own attributes, determinants, and contributions to business performance. Study on the textile sector broadens the discussion of interdependence and co-evolutionary relationships among different types of eco-innovation and demonstrates that the development of efficient innovation programs requires a holistic view and organizational and technological capabilities.

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**Keywords:** Sustainable innovation; Eco-innovation; Business performance; Textile industry

**Resumo**

Este estudo usa a teoria baseada em recursos e investiga as inter-relações entre três tipos deecoinovação (processo, produto, organizacional) e o seu impacto na performance empresarial. Com o uso de uma modelagem de equações estruturais e com uma amostra que envolveu 70 empresas têxteis, os resultados da pesquisa indicam que a performance empresarial é afetada por ecoinovações de produto e ecoinovações organizacionais. A ecoinovação organizacional influencia significativamente os efeitos das ecoinovações de processo e de produto e existem relações entre as ecoinovações de processos e de produtos. A pesquisa revela que cada tipo de ecoinovação tem seus próprios atributos e determinantes e que

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contribuem positivamente para a performance empresarial. O estudo no setor têxtil amplia a discussão sobre a interdependência das relações coevolutivas entre os diferentes tipos de ecoinovação e demonstra que o desenvolvimento de programas de inovação eficientes requerem o aprimoramento das capacidades organizacionais e tecnológicas.

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*Palavras-chave:* Inovação sustentável; Eco-inovação; Performance empresarial; Indústria têxtil

## Resumen

En este trabajo se utiliza la teoría basada en los recursos y se estudian las interrelaciones entre tres tipos de ecoinnovación (proceso, producto, organizacional) y su impacto en el desempeño empresarial. Se utilizan modelos de ecuaciones estructurales, con una muestra de 70 empresas del sector textil. Los resultados indican que el desempeño corporativo es afectado por las ecoinnovaciones de producto y ecoinnovaciones organizacionales. La ecoinnovación organizacional influye significativamente en los efectos de las ecoinnovaciones de proceso y de producto. Además, existen relaciones entre las ecoinnovaciones de procesos y de productos. Se sugiere que cada tipo de ecoinnovación tiene sus propios atributos y determinantes, y que contribuye positivamente al desempeño de la empresa. El estudio en la industria textil profundiza el debate sobre la interdependencia de las relaciones coevolutivas entre los distintos tipos de ecoinnovación, y demuestra que el desarrollo de programas de innovación eficientes requiere el perfeccionamiento de las capacidades organizacionales y tecnológicas.

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*Palabras clave:* Innovación sustentable; Ecoinnovación; Desempeño empresarial; Industria textil

## Introduction

Innovation Establishes New Forms of Competition and Cooperation, and is based on changes in processes, product (goods and services) and management models. Companies with differentiated technological capabilities have a set of valuable organizational resources that are rare and difficult to imitate (Atalay, Anafarta, & Sarvan, 2013). These resources may be heterogeneous (i.e. in larger quantities and differentiated when compared to the competition) and immobile (cannot be purchased easily on the market). Organizational structure defines hierarchy, resources, capabilities, and the decision-making process (Barney & Hesterly, 2007; Cook, Bhamra, & Lemon, 2006).

The confluence of the discussion on innovation with the demands of a global society for sustainability derives from the concept of eco-innovation (Rennings, 2000). This type of innovation is characterized by creation of something new in order to reduce environmental impacts and thus influences social attitudes and cultural and institutional values (Manzini & Vezzoli, 2011; Organisation for Economic Co-operation and Development [OECD], 2009). The use of renewable energy technologies, development of pollution prevention systems, organic agriculture, creation of green investment funds and carbon emission technologies are examples of eco-innovation (Arundel & Kemp, 2009; Ekins, 2010; Kemp & Pearson, 2008; Kemp, 2009).

Studies on eco-innovation by companies should take a holistic view in their development, with the understanding that this may occur in different ways, in different objects and with specific attributes (Carrilo-Hermosilla, del Río, & Könnölä, 2010; Maçaneiro & da Cunha, 2012). In addition to descriptive and prescriptive analysis of the types of eco-innovation, most studies focus on the development and performance of individual eco-innovation programs (e.g., Anttonen, Halme, Houtbeckers,

& Nurkka, 2013; Pujari, 2006), such as: innovation products or services (Chou, Chen, & Conley, 2012; Xing, Ness, & Lin, 2013), technological innovations (Moore & Ausley, 2004; Tseng, Wang, Chiu, Geng, & Li, 2013), infrastructure and policy innovations (Rehfeld, Rennings, & Ziegler, 2007; Shin, Curtis, Huisingh, & Zwetsloot, 2008). Therefore, understanding the interrelationships that exist among the different types of eco-innovation is vital for its development and implantation.

Cheng, Yang, and Sheu (2014), inspired by Barney's (1991) resource-based view (RBV), proposed to analyze the relationships between the types of eco-innovations using the typology proposed by Cheng and Shiu (2012). In this typology, eco-innovation can manifest itself in three types: process, product and organizational. The eco-processes are linked to new production methods, including zero CO<sub>2</sub> emissions, zero losses and eco-efficiency in the management of natural resources. The eco-products include innovations via product improvement or radical changes through eco-design, sustainable technologies and reverse engineering to minimize the environmental impact of these products. The organizational eco-innovation, meanwhile, involves new programs and techniques linked to organizational systems, and include lifecycle assessment tools, cleaner production and sustainable consumption.

Creativity and innovation in the textile industry are strongly present in the redesign of products that meet customer requirements and reflect the improvement of business performance. Jones, Hillier, and Comfort (2012) emphasize the importance of developing innovative technologies to solve the environmental and social impacts of the textile industry. These issues involve the high consumption of water and energy, the cost of transportation and the final destination of these clothes, the use of pesticides in cotton plantations, the bleaching and washing process that fabrics go through, the final destination

of chemical waste, after the fabric is dyed using running water, animal rights and the protection of the local community.

Abreu, de Castro, de Soares, and da Silva Filho (2009) pointed out that textile companies which take a responsible stance on environmental and social issues can increase their profitability and reduce operational costs, which leads to a competitive advantage. Abreu, de Castro, de Soares, and da Silva Filho (2012) complement this thought with concerns regarding the health and safety of workers and the competition that Asian low cost products impose, which affect the competitiveness of the Brazilian textile industry.

There has been an observed gradual loss of competitiveness in the Brazilian textile industry. The national industry of synthetic fibers and silk has been suffocated by strong international competition (Rangel, Da Silva, & Costa, 2010; de Souza, Cattini, & Barbieri, 2014) and, to a lesser extent, the products produced with natural fibers (i.e. cotton). An industrial policy that supports eco-innovation, that protects innovation and that promotes sustainable management designs (Ekins, 2010) is therefore crucial. This means that eco-innovation goes beyond regulatory issues of environmental protection and pollution prevention in their processes, involving the creation of a culture of conscious consumption and the development of differentiated products (Coelho, 2015; de Ferreira & Kiperstok, 2007; Maçaneiro & da Cunha, 2012).

This study, therefore, seeks to fulfill a gap while focusing on a wide view of the interrelationships between the different types of eco-innovations and their impact on the performance of textile companies. Studies on Brazilian companies are still focused on the definition of the elements of an environment conducive to innovation (Machado Netto, Carvalho, & Heinzmann, 2012); innovative capacities that have been accumulated based on deliberate strategies of technological learning (Figueiredo, Andrade, & Brito, 2010) or evaluation of organizational, market and, operational factors and the performance of the development process of new products (Boehe, Milan, & Toni, 2009).

In this context, we seek to answer the following research question: is there a relationship between product, process and organizational eco-innovations? Does the implementation of eco-innovations affect the performance of Brazilian textile companies? This study highlights the need for the Brazilian textile industry to invest in research and product development, eco-innovative processes and services, thus enabling it to meet market requirements and provide a positive impact on business performance. The basic idea is to transform the challenges of reducing environmental and social impact on a business opportunity with a positive impact on business performance (Boons, Montalvo, Quist, & Wagner, 2013; Ekins, 2010).

This study was structured as follows. The next section is a literature review of organizational, process and product eco-innovation, and the impact of innovation on business performance. Then, we present a methodology for collecting and analysing data from 70 textile companies and the analysis through structural equations. The main results are presented and the discussion focused on the comparison with the eco-innovation and performance model proposed by Cheng et al.

(2014), which was tested on the Thai industry. Finally, we present conclusions and implications for waste policy development. Lastly, we have the conclusion, with the limitations of the study and its contribution to the area of sustainable innovations.

### **Types of eco-innovation and their relationship with business performance**

Companies should adopt a comprehensive approach to the development and implementation of eco-innovation programs. The theory of socio-technical systems argues that the implementation of innovations should include social issues and management systems to optimize corporate performance. Lam (2005) argues that companies should be able to adjust and organize their internal structures and activities to support technological aspects of eco-innovations. Brunnermeier and Cohen (2003) and Horbach (2008) also state that the implementation of an efficient eco-innovation program cannot solely be the responsibility of the Research and Development Department (R&D).

Knowledge of the types of eco-innovation that complement each other is also critical in order for companies to achieve benefits in terms of productivity and competitiveness. Morelli (2006) argues that eco-innovation should also take into consideration the culture and the organization management designs, as well as the social and technological aspects involved. This means that an effective management should include decent wages, respect for established working hours and human rights, including gender equality and the rejection of child labor (Jones et al., 2012).

Eco-innovative companies must have the ability to delay satisfying their priorities, which are usually financial, in favor of managing resources in order to maximize their usefulness to a larger number of people (Hirschmann & Mueller, 2011). This type of innovative motivation in industrial processes results in proactive behavior regarding environmental and social issues.

According to the framework developed by Cheng et al. (2014), organizational, process and product eco-innovation require dynamic capabilities on a resource-based view (RBV) and may affect company performance. These capabilities should include an organizational structure that favors environmental protection and adopts clean and eco-efficient technologies. The relationship between eco-innovation and performance manifests itself beyond the reduction of environmental risks, and can also reduce costs, increase sales with differentiated products, improve profit margins, brand value and reputation of the company within society (Klewitz, Zeyen, & Hansen, 2012).

The organizational infrastructure should be considered in the development process of a product or process. In terms of organizations, product development of eco-innovation requires contributions from the marketing, R&D, human resources and production departments (Pujari, Wright, & Peattie, 2003). There is also the need for these departments to interact, if they are to develop and achieve sustainable innovation in the market as well as monitor its spread (Hallenga-Brink & Brezet, 2005).

An organization promotes sustainability when it encourages the increase of social, economic and environmental capital in its policies (Dyllick & Hockerts, 2002). Organizations that are committed and qualified in implementing eco-innovations develop training and educational programs that are focused on environmental management, design of innovative products, and that also include organizational efforts designed to reduce social and economic impacts, with a view to reach continuous improvement of processes and products and their relationship with stakeholders (Cheng & Shiu, 2012).

Organizational eco-innovations include, therefore, management designs concerned with the economic, social and environmental dimension, which reduce administrative and transaction costs and further increase productivity. Farias, Costa, Freitas, and Cândido (2012) emphasize that large companies tend to invest significant resources in R&D, and therefore find it easier to incorporate organizational eco-innovations. In contrast, micro and small businesses use creativity in their processes and products through recycling and reuse of materials.

The implementation of new processes involving the reduction of the environmental impact can also be called process eco-innovation, which can be exemplified by recycling materials, as well as with replacement of inputs and raw materials (Cheng & Shiu, 2012). Therefore, process eco-innovations reduce production costs by adopting the recycling and reuse of raw materials. The development of process eco-innovation requires the integration of materials that contemplate human health and the reduction of environmental impacts, and that are compliant with regulations established by government agencies. Pujari et al. (2003) emphasize the importance of planning costs and minimizing environmental risks.

Product eco-innovations focus on the product life cycle, seeking to reduce environmental impact by reducing the consumption of material and energy, which is achieved by increasing productivity and increasing also the efficiency of production systems (Cook et al., 2006). In this sense, product eco-innovation takes into account the environment's ability to recover from the removal of material and the final destination of the product. According to Jansson and Marell (2010), consumers have been paying special attention to environmentally responsible products. Textiles using organic cotton and recyclable packaging are examples of product eco-innovations.

Product eco-innovation also includes the redesign and development of products that use less energy, reduce waste and contain lower amounts of substances that are harmful to human health (Ekins, 2010). However, Pujari (2006) points out the difficulty of reconciling the development of products that do not harm the environment with those that are technically and economically viable.

Industrial products and services are result of a socio-technical process that is influenced by actors who participate in it (Morelli, 2006). The socio-technical system is established by the practices and standardized rules that are shared by networks of actors (financial institutions, clients, suppliers and government). In general, product eco-innovation goes against the pre-established socio-technical system since it transcends limits established by legislation (Tukker & Tischner, 2006). The change caused

by product eco-innovations influences individuals and their well-being, as well as their ability to take advantage of new technologies.

The eco-product aims to deliver special benefits to its customers, which are mainly related to environmental issues. The eco-product development strategy must combine economic, social and environmental objectives throughout production process, thereby leveraging the performance of the organization (Pujari et al., 2003). The performance of the company depends on unique historical conditions, such as a pioneering spirit and the trajectory adopted.

The performance evaluation includes market, production and environment dimensions (Pujari et al., 2003). Regarding “market” dimension, we evaluate the cost-benefit ratio, cash flow and profitability. The “production” dimension includes the composition of its productive factors, training systems, infrastructure and technology adopted. The “environmental” dimension is the result of the management of environmental aspects. Innovative effort in the organization should take into consideration the environmental aspects, which focus on reducing the impacts of products and processes by adopting and developing low carbon technologies (Baumgartner & Ebner, 2010).

Pujari et al. (2003) reinforce the need for companies to incorporate environmental indicators in their performance and to conduct benchmarking in order to efficiently evaluate a complete performance. These performance dimensions include increased productivity and profitability, preservation of the environment, welfare and health of workers and the community surrounding the company through the production of goods and services that meet customer requirements (Atalay et al., 2013; Pujari, 2006; Sezen & Çankaya, 2013).

Performance can be measured using variables that are related to the results of innovations, which evaluate the performance of new products in the company's overall performance. These output variables involve the percentage of new products (launched in the last 3 or 5 years) in the sales or market share of the company (Brito, Brito, & Morganti, 2009; Chaney, Devinney, & Winer, 1991). Companies accumulate knowledge and this organizational learning process can result in the development of a product, process or service that is not easily copied by the competition (Barney & Hesterly, 2007; Cook et al., 2006).

Atalay et al. (2013) argue that organizational and technological innovations positively impact performance and can make companies more profitable, which is similar to the argument by Galende and de la Fuente (2003), who connect a company's internal factors to its ability to innovate. Cheng and Shiu (2012) and Cheng et al. (2014) demonstrate using empirical studies that there is a positive relationship between the three types of eco-innovation (product, process and organizational) and performance, which is based on the following variables: return on investment, market share of new products with lower environmental and social impact, profitability and sales of these products.

Therefore, for the decision makers, eco-innovations represent a key point in performance evaluation (Tarnawska, 2013) and can stimulate the development of skills and of new abilities in the company (Carrilo-Hermosilla et al., 2010;

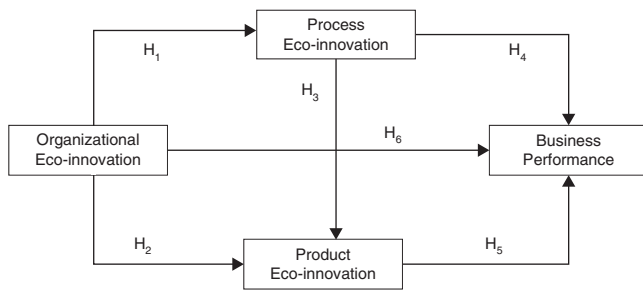


Fig. 1. Conceptual design adopted in the field of research.

Source: Cheng et al. (2014).

Sezen & Çankaya, 2013). Based on the theoretical groundwork presented, Fig. 1 shows our structural equation model (SEM) proposed model and the hypotheses. In this SEM, we observe the theoretical relationship between the three types of eco-innovation and business performance.

**H<sub>1</sub>.** There is a relationship between organizational and process eco-innovation.

**H<sub>2</sub>.** There is a relationship between organizational and product eco-innovation.

**H<sub>3</sub>.** There is a relationship between product and process eco-innovation.

**H<sub>4</sub>.** There is a relationship between process eco-innovation and business performance.

**H<sub>5</sub>.** There is a relationship between product eco-innovation and business performance.

**H<sub>6</sub>.** There is a relationship between organizational eco-innovations and business performance.

These research hypotheses make it possible to study the direct and indirect effects of eco-innovations on business performance. Following the model proposed by Cheng et al. (2014), the process, product and organizational eco-innovations directly improve business performance. Organizational innovations indirectly affect performance via mediators, such as the eco-innovation of processes and products. The product eco-innovation enables the company to incorporate innovative organizational activities in the development of new products and services. Similarly, these activities also facilitate the process eco-innovations having a positive impact on performance.

## Research method

This research is quantitative, descriptive and exploratory in nature and was performed using a survey of textile companies. The questionnaire used was translated from the study performed by Cheng and Shiu (2012) and Cheng et al. (2014). The built and validated scales were the result of a meta-analysis on “eco-innovation”, followed by in-depth interviews with experts in the area of innovation and focus groups for discussion of the topic. The construct business performance was based on the studies developed by Im and Workman (2004), and used the following

indicators: return on investment, sales, profitability and market share. The original questionnaire was translated by two experts in the area of innovation and sustainability, both with a firm grasp of the English language.

The questionnaire was divided into two parts based on the theoretically well-differentiated categories. The first contained 29 questions, grouped in the Likert scale of 1–5 points, ranging from “strongly disagree” (1) to “strongly agree” (5), and companies were asked to indicate issues related to product, process and organizational eco-innovation, as well as business performance. The research questions used are described in Table 2. The second part of the questionnaire required the following information from the participants: location of the plant, period of operation, size and business activity in the textile chain.

With the support of the Brazilian Textile Industry Association (ABIT), the survey was conducted both electronically, as well as directly with managers of textile companies. Initially, we employed the electronic form, using the *GoogleDocs* tool to assemble the questionnaire. Using the Customer Relationship Management (CRM) system from ABIT, emails were sent to all affiliates containing a link to the electronic form. According to CRM management, in August 2014, in total 51,931 e-mails were sent, however, only 3093 associates opened the email, and only 31 questionnaires were answered (1%). There was another attempt in the ABIT of Caxias do Sul (RS) and Maringá (PR), where 225 questionnaires were applied, obtaining a higher rate of return, with 39 (18%) completed questionnaires.

The final sample reached 70 participants, with whom we developed a multivariate statistical analysis using *SPSS 20* and *Smart PLS 3.0* software, and the latter was used to analyze the structural equations. The regression method of ordinary least squares (OLS) performed using the *Smart PLS 3.0* has the advantage of not requiring parametric data and can be used with small samples.

For the exploratory factor analysis (EFA), we used the method of the main components with varimax rotation, while the *Cronbach's Alpha* was calculated to confirm the reliability of the constructs. We also conducted *Kaiser–Meyer–Olkin* test (KMO) and *Bartlett's* sphericity index. The first indicates that correlations between pairs are not explained by other variables (base 0.5), while the second test checks for an appropriate amount of significant correlation in the correlation matrix (Corrar, Paulo, & Dias Filho, 2009).

The structure obtained using the EFA was confirmed by the confirmatory factor analysis (CFA). The structural equation model (SEM) assumes that there is a relationship between a set of variables (product, process and organizational eco-innovations and business performance) and its latent factors, coming after the CFA analysis.

There are sample size recommendations required to use the properties of the OLS regression in *Smart PLS 3.0*, assuming a level of statistical power of 80%, “when the maximum number of independent variables in the measurement and structural design is 5, with 70 observations necessary to attain the statistical power to detect 80% of the  $R^2$  values of at least 0.25 (with a 5% probability of error)” (Hair, Hult, Ringle, & Sarstedt, 2014, pp.21–22). For the multivariate statistical analysis, we require

the estimates of structural factors, factor loadings, variances of error and coefficients of determination (Marôco, 2010).

## Results

The profile of the participating companies can be seen in Table 1. We studied three companies from the North, 6 companies from the Northeast, 1 company from Midwest, 21 companies from the Southeast and 39 companies from the South. There is a concentration of companies surveyed in the South and Southeast (85.7% of the sample) regions of Brazil. This bias can be considered significant and could possibly lead to the results more culturally and technologically influenced by companies located south and southeast regions.

However, there is no homogeneity in the distribution of textile companies in Brazil. According to Banco do Nordeste do Brasil [BNB] (2014), textile companies are concentrated in Southeast (48.8%) and South (30.4%), and together are responsible for 79.2% of the Brazilian textile industry. The Northeast has 14.3% of these companies, the Midwest has 5.5% and the North has only 1% of textile companies. Thus, the distribution of the surveyed companies reflects their heterogeneous geographic distribution across Brazil.

The companies' lifetimes show that 88.6% have been operating for over 5 years, i.e. they are mature companies. Companies of all sizes that participate in the textile activity were surveyed. Included within "other activities" are: bed, bath and table, dyes manufacture and textile auxiliaries. Therefore, the sample is characterized by 88.6% of companies that are older than 5 years,

62.9% micro and small companies, 68.6% that work in the garment industry and 55.7% that are located in the Southregion.

The main components method was used for the exploratory factor analysis (EFA) with a varimax rotation. The Kaiser–Meyer–Olkin test (KMO) has a base of 0.5 and indicates a correlation between pairs that are not explained by other variables; in this case the value obtained was 0.902. The KMO indicates that the factors found in the joint EFA can satisfactorily describe the variation of the original data. The Bartlett's sphericity index checks whether an appropriate amount of significant correlation is present in the correlation matrix. The general significance test value should exceed 0.05, for a good EFA. This criterion was also met, and its level of significance was 0.000 (Hair, Black, Babin, Anderson, & Tatham, 2009).

After extracting the commonalities, 29 variables showed reasonable explanatory power, values above 0.50, as shown in Table 2. According to Hair et al. (2009), these variables can be maintained and indicate a good explanation power regarding the total variance. Five factors were extracted by the matrix of rotated components. The Cronbach's  $\alpha$  was 0.972 and each construct showed an acceptable Cronbach's  $\alpha$  of close to 1 – product eco-innovation focused on eco-design (0.943); organizational eco-innovation (0.943), process eco-innovation (0.890), product eco-innovation focused on eco-efficiency (0.768), and business performance (0.960) –, which demonstrates the reliability of the constructs' dimensions (Corrar et al., 2009).

We observed that 77% of the total cumulative variance can be explained by these factors, and eigen values greater than 1 were considered. This percentage indicates that the variables were well selected from a conceptual point of view. For Hair et al. (2009, p. 115), "enough factors to suit a specified percentage of explained variance, usually 60% or more," are needed. We also submitted it to the Cronbach's  $\alpha$  reliability test, where the minimum value for exploratory research is 0.6.

While analyzing the factorial scores of the 5 factors resulting from the matrix of rotated components, all variables presented a score of above 0.50, which is minimum acceptable value, according to the recommendation provided by Hair et al. (2009). Factors 1 and 5 can be considered two parts of the same construct: product eco-innovation, since factor 1 meets the variables EPD1, EPD2, EPD3, EPD4, EPD5, EPD7 and factor 5 congregates the variables EDP10, EPD6, EPD8 and EPD9. Thus, the elements for eco-innovation in the Brazilian textile industry involve product attributes, organization, process, and performance, which confirms the constructs found by Cheng et al. (2014).

To analyze the structural equations model, we initially verified the multicollinearity using the Variance Inflation Factor (VIF), i.e. a VIF above 5.00 is considered unacceptable and indicates the existence of multicollinearity among the factors (Hair et al., 2014). The VIF values between constructs are acceptable, where EO and EP was 1.000; EO and EPD 2.298; EP and EPD 2.298; EO and PF 2.416; and EPD and PF 2.416. The structural equation model tested can be seen in Fig. 2.

When comparing the survey results with the original design by Cheng et al. (2014, p. 87), we observed that the path

Table 1  
Demographic profile of the sample studied.

Characteristics	Description	Frequency (N = 70)	Percentage (%)
Region	North	3	4.3
	Northeast	6	8.6
	Center-West	1	1.4
	Southeast	21	30
	South	39	55.7
Lifetime	Less than 1 year	2	2.8
	From 1 to 3 years	2	2.8
	From 3 to 5 years	4	5.8
	More than 5 years	62	88.6
Company size	Micro (with up to 19 employees)	24	34.3
	Small (20–99 employees)	20	28.6
	Medium (100–499 employees)	15	21.4
	Large (with 500 or more employees)	11	15.7
Type of activity	Confection	48	68.6
	Spinning	2	2.8
	Weaving	3	4.3
	Hosiery	4	5.7
	Textile processing	3	4.3
	Others	10	14.3

Table 2  
Combination of factors with the respective scores by the matrix rotated components.<sup>a</sup>

Factors	Variables	Meaning	Score	Commonalities	$\alpha$
Factor 1 – product eco-innovation focused on eco-design	EPD1	On several occasions, the development of new environmentally friendly products by the company is marked by new technologies to simplify their packaging.	0.818	0.849	0.943
	EPD2	The development of new environmentally friendly products by the company is continuously marked by new technologies to simplify its construction.	0.711	0.783	
	EPD3	The development of new environmentally friendly products by the company is constantly evidenced by new technologies to simplify its components.	0.738	0.820	
	EPD4	The development of new environmentally friendly products by the company is successively emphasized by new technologies that can easily recycle its components.	0.782	0.859	
	EPD5	The development of new environmentally friendly products by the company is often marked by new technologies that can easily break down its materials.	0.724	0.770	
	EPD7	The company explores new technologies that use natural materials in the development of new environmentally friendly products.	0.541	0.565	
Factor 2 – eco-organizational	EO1	New systems to manage the eco-innovation in our company are used.	0.714	0.678	0.943
	EO2	The use of eco-innovation is one of the management policies of our company.	0.769	0.767	
	EO3	In our company, we collect information on the trends of eco-innovations.	0.783	0.767	
	EO4	The company is actively involved in eco-innovation activities.	0.700	0.775	
	EO5	Information on eco-innovation is shared with the employees of our company.	0.641	0.746	
	EO6	The concept of eco-innovation has been applied to our business management.	0.711	0.816	
	EO7	In our company, we invest significant portions of Research & Development resources into eco-innovation.	0.632	0.727	
	EO9	The experiences of eco-innovation are communicated between the various departments involved in the company.	0.593	0.756	
	EO8	The organization sees the external pressure regarding the environmental issues as important.	0.607	0.602	
Factor 3 – process eco-innovation	EP1	The company's manufacturing processes are usually updated to protect it from contamination.	0.694	0.696	0.890
	EP2	The company's manufacturing processes are frequently updated to meet environmental law standards.	0.807	0.778	
	EP3	In the company, new manufacturing processes are commonly employed so as not to contaminate the environment.	0.839	0.811	
	EP6	In the company, recycling systems in the manufacturing processes are commonly established.	0.610	0.714	
	EP4	In the company, new technologies in manufacturing processes are constantly introduced to save energy.	0.628	0.670	
	EP5	The equipment involved in the manufacturing processes are always up to date in the company to save energy.	0.627	0.741	
Factor 4 – business performance	PF1	Over the past three years, our eco-products had better performance when compared to the competition, regarding return on investments.	0.671	0.850	0.960
	PF2	Over the past three years, our eco-products had better performance when compared to the competition, regarding sales.	0.718	0.881	
	PF3	Over the past three years, our eco-products had better performance when compared to the competition, regarding market share obtained.	0.747	0.878	
	PF4	Over the past three years, our eco-products had better performance when compared to the competition, regarding profitability.	0.754	0.927	
Factor 5 – product eco-innovation focused on eco-efficiency	EPD10	The development of new green products is often highlighted in the company through new technologies that use as little energy as possible.	0.576	0.853	0.768
	EPD6	New technologies in the development of new green products company rarely use processed material.	0.659	0.617	
	EPD8	The development of new environmentally friendly products is then emphasized in the company through new technologies to reduce waste as much as possible.	0.738	0.824	
	EPD9	The development of new green products is successively highlighted in the company through new technologies to reduce damages caused by waste as much as possible.	0.635	0.828	

<sup>a</sup> Rotation converged in 8 interactions.  $\alpha$ , Cronbach's alpha.

coefficient ( $\beta = 0.15$ ) between the process eco-innovation and the business performance of the company is below the original value ( $\beta = 0.42$ ). Hair et al. (2014) asserted that in the case of “samples up to 1000 observations, the path coefficients with

their standard values above 0.20 are generally significant, and those less than 0.10 are usually not significant”.

Upon bootstrapping before the final design, we found that the connection between the two constructs, process

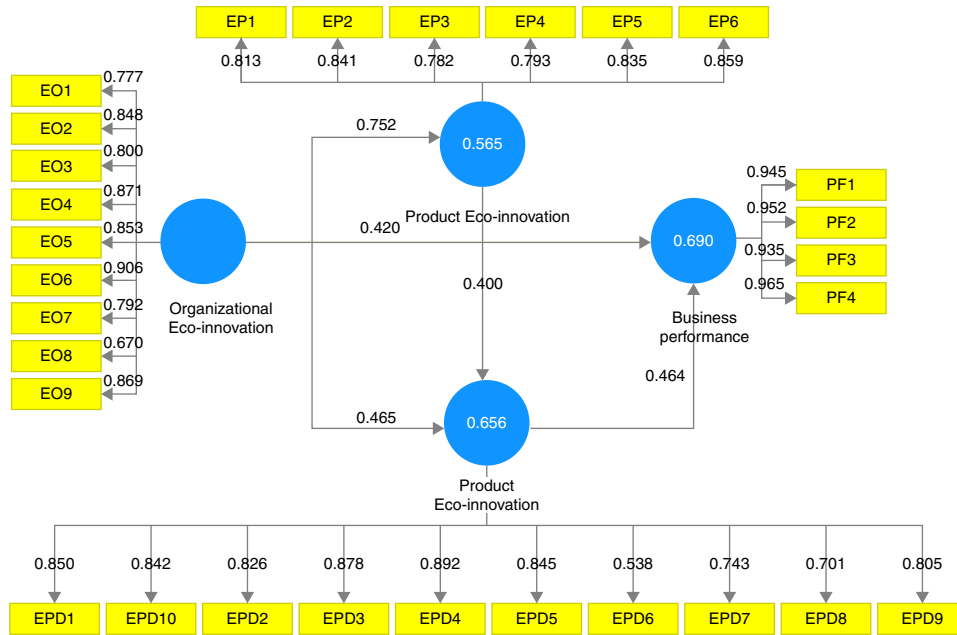


Fig. 2. Structural equation design (with the values of CFA) for the eco-innovation and performance in the Brazilian textile industry.

eco-innovation =>business performance, had a *p-value* of 0.301, in other words, it was not significant. This relationship was thus removed from the design. During the analysis of the final structural equation design (Fig. 2), we obtained an improvement of the other *betas*, with the exception of the link between organizational eco-innovation and product eco-innovation, as it had a practically equal *beta* of around 0.46.

We verified the discriminant validity of the design by comparing the root of the explained variance (AVE) with the correlations (Fornell–Larcker criterion). The root of the AVE is displayed in the diagonal of the correlation matrix in Table 3. The root of the AVE of each construct is greater than the correlations between the constructs; therefore, the design has discriminant validity and the result is satisfactory. In the design for the final analysis, all factor scores were above 0.50 and the coefficients of determination (*R*<sup>2</sup>) were also above 0.50. In academic research, such value is considered recommendable and acceptable (Hair et al., 2014).

The average variance extracted (AVE) must be greater than 0.50. The composite reliability along with Cronbach’s *alpha* was used to verify that the constructs are indeed reliable. This research demonstrated that the answers are thusly free of bias. *R*<sup>2</sup> indicates the quality of the fitted design, with values of 0.75, 0.50 and 0.25 being considered as substantial, moderate, and weak,

Table 3  
Discriminant validity matrix.

	EO	EP	EPD	PF
EO	<b>0.823</b>			
EP	0.752	<b>0.821</b>		
EPD	0.766	0.749	<b>0.799</b>	
PF	0.775	0.721	0.785	<b>0.950</b>

respectively (Hair et al., 2014). The design performance index is shown in Table 4, which includes the Explained Variance (AVE), the composite reliability, the determination coefficient (*R*<sup>2</sup>) and the commonality of each construct.

According to Hair et al. (2014, p. 186), the commonality (*f*<sup>2</sup>) makes it possible to evaluate the contribution of an exogenous construct to the value of a latent endogenous variable *R*<sup>2</sup>. The values of (*f*<sup>2</sup>) 0.02, 0.15 and 0.35 indicate an effect on the small, medium or large construct, respectively. These values are similar to evaluate redundancy (*Q*<sup>2</sup>). In the research, we used a default distance of 9, a value that must be between 5 and 10. The redundancy evaluates the accuracy of the adjusted design. The *f*<sup>2</sup> and *Q*<sup>2</sup> values must be positive (Hair et al., 2014). We used the bootstrapping method in order to verify whether the design was properly adjusted to the sample obtained. Table 5 shows the results of the calculation of 500 subsamples, which show that the values obtained for each ratio of the constructs are close to those of the original sample.

When interpreting the design results, it is necessary to test the significance of the relationship of the structural design, all of which showed significant *p-values* at 5%. After that, we analyzed the direct, indirect and total effects. Table 6 shows the direct, indirect and total mediation of the structural equation design. The greatest effect of the three types of eco-innovations on business performance is the organizational eco-innovation (*β*<sub>1</sub> = 0.775) due to its direct effect (*β*<sub>2</sub> = 0.420) and indirect effects (*β*<sub>3</sub> = 0.355) via eco-process and eco-product innovations.

This result is similar to the original design proposed by Cheng et al. (2014, p. 87), whose test provided results (*β*<sub>1</sub> = 0.77, *β*<sub>2</sub> = 0.51; *β*<sub>3</sub> = 0.26) for the total, direct and indirect effects, respectively, of the construct of organizational eco-innovation in the company’s business performance. We also noted that the total

Table 4  
Performance index.

Factors	AVE	Composite reliability	R <sup>2</sup>	Redundancy (Q <sup>2</sup> )	Commonality (f <sup>2</sup> )
EO	0.678	0.950	0	0	0.593
EP	0.674	0.925	0.565	0.370	0.538
EPD	0.638	0.945	0.656	0.404	0.557
PF	0.902	0.973	0.690	0.614	0.816
Reference values	>0.50	>0.70	0.25 small, 0.50 moderate 0.75 substantial	Positive	Positive

Table 5  
Bootstrapping method index.

	Original samples	Mean of samples	Standard deviation	p-value
EO → EP	0.752	0.756	0.055	0.000
EO → EPD	0.465	0.463	0.109	0.000
EO → PF	0.420	0.410	0.148	0.005
EP → EPD	0.400	0.405	0.105	0.000
EPD → PF	0.464	0.473	0.151	0.002

effect of product eco-innovation ( $\beta_1 = 0.464$ ) has a greater influence on business performance than the process eco-innovation ( $\beta_2 = 0.185$ ), results that were opposite to those in the original design. The total effect on the company’s performance in this study was ( $\beta_1 = 0.36$ ) and in the study conducted by Cheng et al. (2014), it was ( $\beta_2 = 0.67$ ).

Analyzing the results of the structural equation model allows us to point to the testing of hypotheses. According to Hair et al. (2014, p. 173) we can use to analyze the significance of the relationship of the structural design “both the *t*-test, and the *p*-value, or the bootstrapping confidence interval, and there is no need to report on the three types of significance test, since all lead to the same conclusion”. In this study, we opted for the *p*-value test, at a 0.05 significance level.

With H<sub>1</sub> hypothesis defending the assumption that there is a relationship between organizational eco-innovation and process eco-innovation, we have it thus confirmed. The *p*-value is significant (0.000) and the path coefficient is positive (0.752). The H<sub>2</sub> hypothesis was also confirmed. There is a relationship between organizational eco-innovation and product eco-innovations, since *p*-value is significant (0.000) and the path coefficient is positive (0.465).

Likewise, the positive path coefficient (0.400) and significant *p*-value (0.000) confirm the H<sub>3</sub> hypothesis, which states

that there is a relationship between process eco-innovations and product eco-innovations. However, the H<sub>4</sub> hypothesis that there is a relationship between process eco-innovation and business performance was not confirmed, presenting a *p*-value of 0.301, not significant, and a *beta* = 0.15, which is considered low.

The H<sub>5</sub> hypothesis that there is a relationship between products eco-innovations and business performance was confirmed, since the path coefficient is positive (0.464) and its *p*-value is significant (0.002). The H<sub>6</sub> hypothesis was also confirmed. There a relationship between organizational eco-innovation and business performance, with a positive path coefficient (0.420) and a significant *p*-value (0.005).

### Discussion

This research confirms that organizational and product eco-innovations directly affect the performance of Brazilian textile companies. In addition, there are also significant relationships between organizational and process eco-innovations, organizational and product eco-innovations and process and product eco-innovations. These results converge almost entirely with the results of the eco-innovation and business performance design developed by Cheng et al. (2014) that was applied in the Thai industry, as shown in Table 7.

It is important to consider that the original design of structural equation proposed by Cheng et al. (2014) was tested using the method based on covariances, Covariance-Based-Structural Equation Model (CB-SEM), while this study used the method of partial least squares, Partial Least Squares-Structural Equation Model (PLS-SEM). Despite the difference among the methods, these results confirm that the companies in the textile sector have a positive relationship between the implementation of organizational eco-innovations and the implementation of other types

Table 6  
Direct, indirect and total effects of eco-innovation.

	Direct effects				Indirect effects				Total effects			
	EO	EP	EPD	PF	EO	EP	EPD	PF	EO	EP	EPD	PF
EO	–	0.752	0.465	<b>0.420</b>	1	–	0.300	<b>0.355</b>	1	0.752	0.766	<b>0.775</b>
EP	–	–	0.400	–	–	1	–	0.185	–	1	0.400	0.185
EPD	–	–	–	0.464	–	–	1	–	–	–	1	0.464
PF	–	–	–	–	–	–	–	1	–	–	–	1

Table 7

Comparison between the designs by Cheng et al. (2014) tested in the Thai industry and the Brazilian textile industry.

Hypotheses	Thai industry		Brazilian textile industry	
	R <sup>2</sup>	Situation	R <sup>2</sup>	Situation
H <sub>1</sub>	0.59	Confirmed	0.75	Confirmed
H <sub>2</sub>	0.46	Confirmed	0.46	Confirmed
H <sub>3</sub>	0.41	Confirmed	0.40	Confirmed
H <sub>4</sub>	0.42	Confirmed	0.15	Not confirmed
H <sub>5</sub>	0.36	Confirmed	0.46	Confirmed
H <sub>6</sub>	0.51	Confirmed	0.42	Confirmed

of eco-innovations. There is also a direct relationship between the organizational and product eco-innovations and the business performance of the company.

The model tested in the Brazilian textile industries only differed in terms of the existence of a direct relationship between process eco-innovations and business performance (H<sub>4</sub>). One possible explanation for the rejection of this hypothesis is the requirement of integration in the textile industry for the development of process eco-innovations. Sezen and Çankaya (2013) demonstrated process changes that affect the entire production chain and enable the supply of a product that adds value.

The low rate of participation in this research seems to suggest that eco-innovation is still incipient in the Brazilian textile chain. Thus, the effort of the Brazilian Textile Industry and Clothing Association (ABIT) in its priority agenda means that greater investment in research and development is required in order to bring new processes and innovative products to the domestic textile industry, according to the BNB report (2014). For example, the clothing industry does not have the same access to technologies as the weaving and spinning industry; however, they make use of alternative processes and operational practices (Adler, 2004; Jones et al., 2012).

The analysis of the direct and indirect effects of the individual types of eco-innovation also provides important information regarding the development of innovation programs. Companies must first engage in organizational eco-innovation, developing the necessary infrastructure, and achieving the necessary knowledge so they can improve their processes and products. As the organizational eco-innovations occur, the process eco-innovations develop skills that can be used to improve products, which have positive impact on business performance.

The results achieved in this research are important for the Brazilian textile industry. In general, spinning, weaving, finishing and clothing companies suffer the symptoms of an economic recession, which reduces financial support for eco-innovation activities. According to de Souza et al. (2014), there is an overall reduction of investment earmarked for expanding production capacity and profit, as well as a lack of dynamism and investment in research and innovation. There is a lack of enthusiasm from entrepreneurs, stagnation in the creation of new products, slow adaptation to new technologies, and low technology in production. Additionally, the global textile industry works with a fast fashion logic, and therefore there is a possibility that competition may copy any innovative products or processes.

Eco-innovative textile companies surveyed in this study develop strategic resources, which combine economies of scale with the internal competencies and benefit from the cumulative effects. These companies are able to develop the technical knowledge and expertise to create process and product eco-innovations. Consequently, they are able to increase return on investment, sales and achieve greater market share by offering eco-products. This research supports the findings of Köhler and Som (2014), who argue that eco-innovation strategies must conform with consumer expectations, in accordance with ethical, environmental and legal issues, and have low investment risks and affordable costs.

A systemic view of eco-innovation makes it possible to affirm that the eco-innovative textile companies that participated in this study developed valuable resources. These resources are difficult to copy and are non-substitutable, which can boost performance through a more sustainable management and improve the technological aspect and the socio-cultural system in which they operate. These companies have developed eco-efficient processes that resulted in eco-products, improved the image of the company and provided a differentiated and conscious consumption experience, as per the proposals set out by Guercini (2004).

The results achieved in this research are aligned with the findings made by Barney (1991), Barney and Hesterly (2007) and Klewitz et al. (2012). These authors affirm that sustainable competitive advantage depends on efficient exploitation of internal capabilities and resources. The surveyed textile companies have shown that organizational eco-innovations allow for product cost reduction, risk of environmental impacts reduction, increased profitability and increased reputation of the brand.

## Conclusion

This research revealed that eco-innovations positively affect business performance, and that there is interdependence between the eco-innovations. The direct effects of organizational and product eco-innovations in the performance were observed, as were the indirect effects of the process eco-innovations on business performance. The process eco-innovations can serve to enhance technological solutions that address the efficient use of natural resources, and develop eco-products.

This study brings contributions to the field of innovation. Firstly, the study reinforces importance of the systematic implementation of various aspects of product, process and organizational eco-innovations. Secondly, the interrelationship found between these three types of innovation and their effects on business performance indicate that each of these components has its own attributes. However, the synergistic effects appear to be expanded, when the company implements innovative programs that require the development and application of valuable resources that are difficult to imitate and/or replace. Finally, the vast majority of studies on innovation focus on technological aspects and neglect social systems. This study reinforces the importance of a systemic view in which where the organizational efforts are supplemented by technological efforts.

Eco-innovations are the result of a gradual change in management and culture and require effort and investment within changing organizational and technological practices (Adler, 2004; Jones et al., 2012). At the same time, this study points out the need to establish public policies that provide incentives for companies to promote eco-innovations. Innovation strategy should take into account internal and external elements of the organization, which ultimately determine the extent of the influence on the performance of the company (Stefan, Varmus, & Lendel, 2014).

The limitations of this work should be taken into consideration such as the fact that only three types of eco-innovations were examined. Strictly technological innovations or marketing innovations can be included in future studies that seek to use the design proposed by Cheng et al. (2014). Another limitation relates to the size of the sample and the non-homogeneous nature Brazil's domestic textile industry. According to Mattar (2007), in cases of atypical or non-homogeneous data when the sample selection is unknown and cannot be estimated, one can resort to inferences on the population by informal samples and arbitrary criteria. The effect of sample choice by accessibility is that it cannot be generalized. However, the sample served as a proxy to understand what is happening within the eco-innovation and performance theme in the Brazilian textile industry.

Despite these limitations, this research contributes to the literature on eco-innovation from the perspective of the Resource-based View Theory (RBV). Innovations are rare, valuable and difficult to copy, and it can positively impact business performance. It is necessary to seek new management designs focus on eco-innovation, to employ processes and to develop eco-efficient products, as well as to encourage sustainable consumption. To this end, the organization of the Brazilian textile chain needs to be renewed with the establishment of sustainable technological absorption goals, including development of new materials, reduction of natural resources consumption and pollution prevention approach.

### Conflicts of interest

The authors declare no conflicts of interest.

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