



Revista Eletrônica de Negócios Internacionais (Internext)

ISSN: 1980-4865

revistainternext@gmail.com

Escola Superior de Propaganda e Marketing
Brasil

Sunao Saito, Claudio; Lara Strehlau, Vivian

Tourist destination choice: A bibliometric study

Revista Eletrônica de Negócios Internacionais (Internext), vol. 13, no. 1, 2018, pp. 17-31

Escola Superior de Propaganda e Marketing
Brasil

DOI: <https://doi.org/10.18568/1980-4865.13117-31>

Available in: <https://www.redalyc.org/articulo.oa?id=557559053004>

- How to cite
- Complete issue
- More information about this article
- Journal's webpage in redalyc.org

UABM
redalyc.org

Scientific Information System Redalyc

Network of Scientific Journals from Latin America and the Caribbean, Spain and
Portugal

Project academic non-profit, developed under the open access initiative

Tourist destination choice: A bibliometric study

Claudio Sunao Saito¹ and Vivian Iara Strehlau

Escola Superior de Propaganda e Marketing - ESPM, São Paulo, SP, Brazil

ARTICLE DETAILS

Article history:

Received: December 12, 2016

Reviewed: June 26, 2017

Accepted October 06, 2017

Available online November 12, 2017

Double Blind Review System

Scientific Editor

Renata galhane

Keywords:

Tourism;

Destination Choice;

Decision-making process;

Bibliometrics;

Citation analysis

ABSTRACT

This bibliometric study aims to understand the main subjects, approaches, and theoretical references related to travel destination choice. The Scopus database, statistical software, and citation analysis defined the relevance and prestige of the articles, authors, models, and theoretical foundations, based on the number of citations in later articles. The results demonstrate that there are a diversity of perspectives and approaches related to the topic and the articles can be grouped into studies related to decision models or destination choice, motivating factors for tourism, personal characteristics or factors, destination characteristics and attractiveness, scope of the intended trip (holiday, size, distance, duration of the trip, etc.), travel experiences (humor, feelings during the trip, post-purchase evaluations, etc.), influence of the destination's image, and influence of information/communication on the travel destination choice. The results also indicate a difference regarding the origin of the articles (countries/institution), authors, and theoretical references used in research related to the topic.

© 2018 Internext | ESPM. All rights reserved!

1. INTRODUCTION

Over the past six decades, international tourism has become one of the fastest growing sectors of the economy in the world. According to the World Tourism Organization (UNWTO – 2015), the number of international tourists arriving in countries around the world (and staying overnight) increased from 25 million in 1950 to 1.133 billion in 2014 and the revenue from international tourism reached the value of US\$ 1.245 trillion worldwide. The number of international tourists around the world is expected to grow 3.3% per year, reaching 1.8 trillion in 2030.

Due to the growth of the tourism sector in the world and its increasing relevance in the economy of several countries, the number of academic research related to the subject has increased in the last decades, including in the social sciences. According to Sampaio (2013), as tourism has become a broad social practice since the second half of the twentieth century, there are many conferences and specialized

publications on the subject in social sciences, based on the most diverse perspectives. In Administration – an applied social sciences area – there is also great interest in the subject of tourism, especially in studies related to consumer behavior. Correia and Pimpão (2008) argue that, with the global development of tourism, understanding consumer behavior is fundamentally important, since the strategic management of tourist destinations depends on the development of theories about consumer behavior and the understanding of tourists' choices.

The destination choice or choice process is a frequent topic in studies on consumer behavior in tourism as it is associated with creating and keeping demand related to the destinations and tourist services offered. Given the importance of this topic, this bibliographic study aims to identify the main subjects and authors related to the topic and, at the same time, understand the main discussions and relations established between them. Thus, a search

¹ Contato do autor - Email: csaito@espm.br

for articles was carried out in the database Scopus. Articles were then selected through the statistical tool SciMat (Cobo et al., 2012) and analyzed – quantitatively and qualitatively. The study shows that, in the context of destination choice, research is elaborated by using diverse theoretical approaches and references, besides being carried out in different schools and countries, which demonstrates the global interest on the topic.

2. TOURISM DESTINATION CHOICE

The literature on tourism has many works related to the study of consumer behavior that describe tourists' decision-making processes. Sirakaya and Woodside (2005) evaluated the main models of decision making in the literature on tourism and concluded that most of them understand the selection process (or choice process) as a funnel, in which travelers, based on rational behavior, eliminate alternatives based on socio-psychological and non-psychological factors. According to the study, the factors that determine the set of alternatives and choices can be divided into four groups, and the destination choice depends on the nature of interaction between these variables: (1) internal variables (attitudes, values, lifestyle, image, motivation, life cycle, risk reduction, etc.), (2) external variables (pull factors of the destination, family, friends, culture, reference groups, etc.), (3) the nature of the intended trip (holiday, size, distance, duration of trip, etc.), and (4) travel experiences (mood and feelings during the trip, post-purchase evaluations, etc.). Similarly, Jang and Cai (2002) state that, although there is no unified perspective, an approach that effectively explains tourists' travel motivations assesses the factors that drive (push motives) and attract (pull motives) tourists to a specific destination. Push motives correspond to internal and emotional variables that lead potential tourists to make travel decisions, explaining the desire to travel and the destination considered, for example, relaxation, social interaction, search for knowledge, social recognition, and adventure. Pull motives are linked to external aspects, motivations inspired by the attractiveness of a destination, such as natural environment, social environment, shopping, gastronomy, and cultural and historical attractions. For Karl, Reintinger, and Schmude (2015), in addition to the characteristics of tourists, restrictions related to the destination also play an important role in the selection or rejection of

destinations during the decision-making process. Restrictions vary according to the type of destination and are more related to the destination than to the tourist. Financial restrictions (usually linked to travel distances and means of transport, since long-distance trips are associated with high travel expenses), lack of holidays, impossibility of finding a suitable travel partner, dangers, and political situation in the destination are examples of restrictions.

Regarding the choice process, Sirakaya and Woodside (2005) mention two predominant approaches in the literature. One of them is called "behavioral approach" and it was originated from the general models of consumer behavior such as those presented by Engel, Kollat, and Blackwell (1973), and Howard and Sheth (1969). This approach suggests that tourists are motivated by several factors when selecting and choosing different alternatives that can meet their needs; and the models focus on the buying process, in which the tourist is exposed to information, searches for more information, evaluates alternatives, and finally choose one of them. The main proposal of the behavioral models is to identify the stages of decision and design in this process, identifying the internal and external factors that influence it. One of the most recognized models of this approach is the one proposed by Moutinho (1987), which presents a three-part flowchart (pre-decision and decision-making processes, post-purchase evaluation, and future decision making) that describes the process tourists went through and the variables that influence decisions related to the purchase and repurchase of trips and holiday destinations. Environmental influences, personal factors (personality, lifestyle, motivation), attitude, influence of the family, inhibiting and risk factors, and satisfaction/dissatisfaction with the trip are some of the main variables.

The other approach is called the "choice-set." Despite accepting most of the assumptions of the behavioral approach, it is different, simpler, and more practical, since it proposes that the tourist defines an initial set of options of destination and then eliminates some of them over time until making a final choice. In this approach, the focus is not on the decision-making process, but on the psycho-behavioral variables and how consumers begin to have cognitive and affective judgments, intentions, and commitments before making a final decision. For Woodside and Lysonski (1989), variables of the marketing mix have an external influence, while

variables of the tourist (experience in the previous destination, life cycle, income, age, lifestyle, and value system) represent internal variables. Both affect destination choices, which are categorized into different sets (considered, inept, inert, and unavailable/conscious) that, along with affective associations related to the destination, influence preferences, intention, and destination choice. Um and Crompton (1990) present a simpler model, in which external factors – meaningful, symbolic, and social stimuli – influence the cognitive construction of the tourist's set of potential destinations (awareness set). These external factors, along with internal factors – personal characteristics, motivation, values, and attitudes – influence the cognitive development of a second set of potential-destinations (evoked set) in the tourist's mind, from which they select and choose the destination.

These models, however, are criticized by Decrop (1999) and Decrop and Snelders (2004), who believe there is not one but several ways of understanding decision-making processes and behavior. For them, the traditional models of Moutinho (1987), Um and Crompton (1991), and Woodside and Lysonski (1989) are based on positivist paradigms, (limited) rationality, and the cognitive processing of information; and they misread the complexity of real life and misrefer important issues – such as the role of emotions and feelings, low involvement and passive search for information, nostalgia, dreams, etc. They also criticize the fact that these models mainly consider the individual's choice process as, in tourism, decisions depend on the individual, group, and moment. After analyzing the existing decision models, Sirakaya and Woodside (2005) seem to agree with the critics, suggesting that in real situations the models of choice sets may serve more as probabilistic than deterministic models; and that new, more simple, specific, and applicable destination choice models should be created by considering the differences in the nature and purpose of each type of trip, the role played by emotions in decision-making process – which is often not entirely rational because it is tourism – and group decision making.

Considering the role of emotions in travel destination choice, there is in the literature a discussion about the influence of self-congruity – proximity or distance between the tourist's self-image and the image they attributed to the destination – as a motivating factor. The closer the tourist's self-image is to the image they attributed to

the destination, the more favorable attitude towards the destination and, consequently, the greater the possibility of visiting it. Some studies (Sirgy, 1997; Beerli, Meneses, & Gil, 2007; Boksberger, Dolnicar, Laesser, & Randle, 2011; Usakli & Baloglu, 2011) demonstrate the influence of self-congruity on decisions related to travel destination choice. Other research, also related to the congruence between the tourist and the destination, show that the relation between the tourist's characteristics and holiday destination determines satisfaction (Bekk, Spörrle, & Kruse, 2016) and fidelity (Ekinci, Sirakaya-Turk, & Preciado, 2013).

Regarding the decision-making process, it should be noted that decisions are not always individually made, and individuals or groups that influence the process must be evaluated. Stone (2016), for example, states that, instead of making their own decisions, part of the tourists delegate decisions about where to go, what to do, and where to eat with people whom they travel with. In the survey conducted, an average of 25% of people delegated travel destination decisions to their fellow travelers. For Shu and Scott (2014), influencers are not only close people or fellow travelers but also social media, which play a role in building the attractiveness of the destination, generating positive or negative impressions that influence tourists' travel destination choice.

3. RESEARCH METHODOLOGY

This study used bibliometric techniques, tools, and indicators. Cronin (2001) argues that bibliometric studies have traditionally focused on tracking highly visible indicators and academic activity's objectives – publications and citations. The most used bibliometric indicators are those of scientific performance of organizations, agencies, and countries, based on publication and citation counts in the scientific literature (Narin & Hamilton, 1996). Regarding the method, Wallin (2005) states that bibliometric studies include study publication patterns, "bibliographing" – counting the number of abstracts and bibliographic indexers or databases that record the content of the journal), bibliographic coupling – co-citation and co-occurrence – and citation analysis of articles and scientific patents. Although bibliometric methods are quantitative, they are used to make pronouncements on qualitative characteristics. The main purpose of all types of

bibliometric exercises is to transform something intangible into a manageable entity (Wallin, 2005).

To obtain the data and information necessary for this study, the Scopus database was used, which is the largest number for tourism and hospitality journals (Hall, 2011), and a high correlation of papers and citations (Archambault, 2009) compared to the traditional database Thomson ISI Web of Knowledge. The search was carried out on June 6, 2016 and used the keywords “tourist destination,” “destination choice,” “tourist decision,” and “tourist choice.” This led to 13,239 documents being found. This result was filtered by the areas of business, management, and accounting (6,753 documents) as well as document type, with only scientific articles (5,760 articles) being selected. Then, only articles published in journals classified in the first quartile (Q1) of the SCImago Journal Rank (SJR) indicator (2015) in the category Tourism, Leisure and Hospitality Management were selected – *Tourism Management*, *Annals of Tourism Research*, *Journal of Sustainable Tourism*, *Asia Pacific Journal of Tourism Research*, *Journal of Travel and Tourism Marketing*, *International Journal of Tourism Research*, *Journal of Vacation Marketing*, *Tourism Management Perspectives* or *International Journal of Hospitality Management*, *Journal of Hospitality Marketing and Management*, *Journal of Hospitality*

and *Tourism Research*, *International Journal of Contemporary Hospitality Management*. The restriction based on the main journals of the area, according to the SCImago Journal Ranking (Table 1), resulted in 2,222 articles, which were ordered by the number of citations indicated in the database. The 2,000 articles most cited were selected (maximum limit established by the Scopus database for exporting data in a single file) to compose the sample for the first analysis. The use of citation as a selection criterion for the sample’s articles is based on the arguments defended by Bornmann et al. (2008), who consider citations as indicators of research impact – that is, how useful it has been to other researchers – and by Van Raan (2004), who says that bibliometric analysis based on number of citations provides indicators of impact and international influence.

The first analysis of the sample used the software SciMat (Cobo et al., 2012). Relevant information can be obtained from the co-occurrence frequency of keywords, which were extracted from the database by counting the number of documents in which the two keywords appear together. At the end of the process, clusters are formed and they can be understood as semantic or conceptual groups of the different topics addressed by the research field, and used for several purposes, such as the quantification

Tab. 1
Scimago Journal Ranking

#	Title	SJR	SJR Quartile	H index	Published Articles 2015	Published Articles 2012-2014	Received citations 2012-014
1	Annals of Tourism Research	2,658	Q1	108	80	330	1090
2	Tourism Management	2,45	Q1	110	195	493	2127
3	Journal of Sustainable Tourism	1,995	Q1	60	95	196	634
4	International Journal of Hospitality Management	1,887	Q1	60	138	482	1449
5	Cornell Hospitality Quarterly	1,862	Q1	47	39	125	254
6	Journal of Hospitality and Tourism Research	1,729	Q1	40	23	74	188
7	Journal of Service Management	1,506	Q1	27	35	94	365
8	Cities	1,422	Q1	49	148	363	1010
9	International Journal of Contemporary Hospitality Management	1,329	Q1	35	83	172	459
10	Applied Geography	1,306	Q1	52	222	610	2007
11	Journal of Travel and Tourism Marketing	1,28	Q1	26	122	169	439
12	Journal of Hospitality and Tourism Management	1,12	Q1	14	14	40	54
13	Journal of Vacation Marketing	1,091	Q1	40	26	83	157
14	Tourism Management Perspectives	1,067	Q1	13	71	141	328
15	International Journal of Tourism Research	1,064	Q1	24	76	166	270
16	Journal of Hospitality Marketing and Management	1,032	Q1	20	67	128	244
17	Asia Pacific Journal of Tourism Research	0,921	Q1	18	116	168	259
18	International Journal of Sport Policy	0,895	Q1	11	46	89	139
19	Sport Management Review	0,805	Q1	28	53	135	249
20	Journal of Place Management and Development	0,802	Q1	6	16	37	79

Source: Scimago (2015)

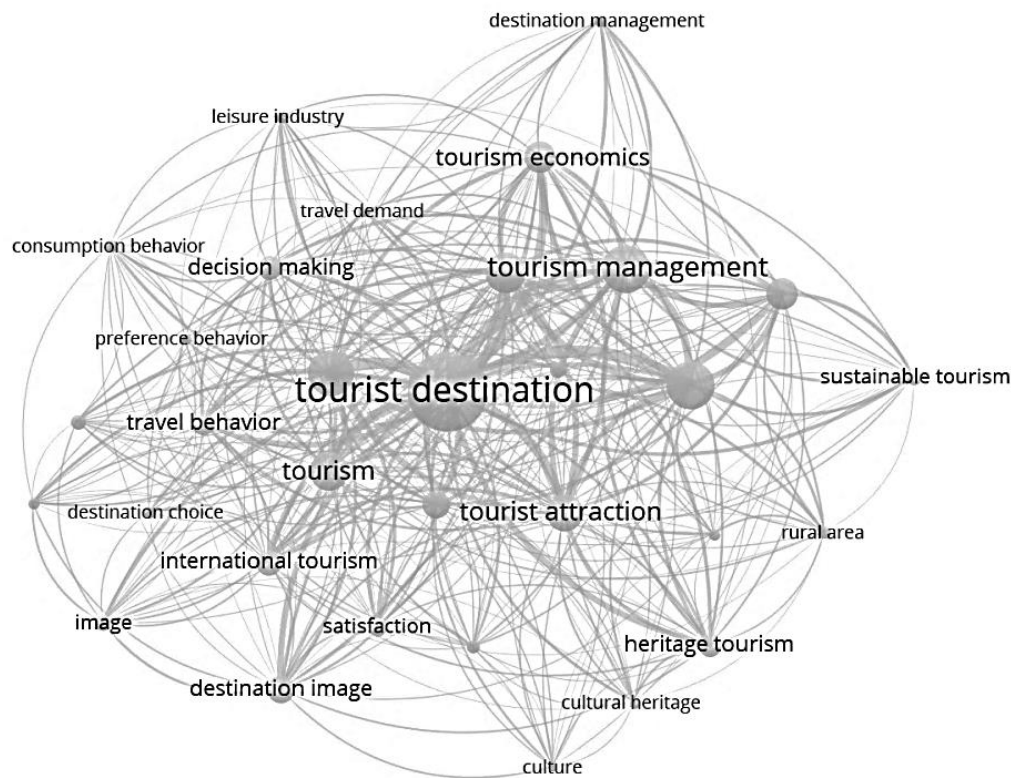


Fig. 1

Map of the main clusters of the sample with 2000 articles.

Source: Processed by VOSViewer (Van Eck & Waltman, 2010) with data from the database Scopus.

of the research field (Cobo et al., 2011). The software identifies the keywords of each article and forms groups based on them. The distances between these groups are defined by the frequency of keywords appearing together in each record of the database. For example, clusters formed by the keywords “decision making” and “travel behavior” may be closer or farther, depending on the number of times both keywords are found in the articles that make up these clusters.

In the database, 6,282 clusters were found based on the co-occurrence of keywords. The main clusters can be seen in Figure 1.

In the search for the most relevant clusters, 6,065 clusters were excluded because they were based on keywords that are non-significant for this study (e.g., name of countries, areas of administration, and denominations of research methods) and composed of less than 10 articles. From 217 remaining clusters, two presented greater adherence and concentration of relevant articles on the topic and were therefore chosen for in-depth analysis on “decision making” (112 articles) and “destination choice” (36 articles). Finally, these articles were identified and separated. After eliminating duplicate records, the final sample

of 141 articles was formed, which was used as the source of analysis and results presented in the next sections.

4. RESEARCH RESULTS

Based on the sample of 141 articles, analyzes and surveys of bibliometric indicators were carried out to better understand the topic addressed in this study. Regarding the year of publications, there is a growing trend in the number of articles published in the journals selected from 1997, peaking in 2012 and decreasing again until 2015 (Figure 2). Few articles were published annually by 1996, and most of the most cited articles in the database were published between 2000 and 2010 (Table 2). The data indicate that this is a topic of recent interest, with publications of greater impact concentrated in the last decade.

Regarding the source of the publications, 90.1% of them were concentrated in five journals, with emphasis on the *Tourism Management Journal*, which has 41.8% of all the publications (Table 3).

There is no great concentration when considering the ranking of institutions linked to the research. The institutions with the highest number of publications have, at most, three or four published works, except

for the School of Hotel and Tourism Management, with seven published articles (Table 4). An evaluation carried out in the database indicates that most of the listed institutions are related to a single article.

Tab. 2

of publications in journals with the greatest relevance per year

Year	N	%A
1986	1	0,7
1987	0	0,0
1988	0	0,0
1989	0	0,0
1990	1	0,7
1991	0	0,0
1992	1	0,7
1993	1	0,7
1994	0	0,0
1995	1	0,7
1996	1	0,7
1997	2	1,4
1998	4	2,8
1999	1	0,7
2000	4	2,8
2001	1	0,7
2002	1	0,7
2003	3	2,1
2004	6	4,3
2005	4	2,8
2006	5	3,5
2007	6	4,3
2008	8	5,7
2009	11	7,8
2010	12	8,5
2011	13	9,2
2012	20	14,2
2013	13	9,2
2014	9	6,4
2015	8	5,7
2016	4	2,8
Total	141	100

Source: Prepared by the author using Scopus.

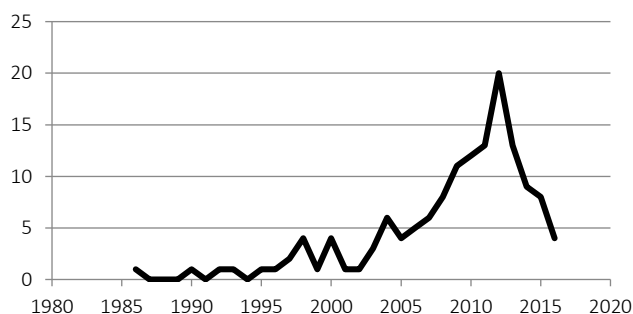


Fig. 2

Growth in the number of publications over time.

Source: Prepared by the author using Scopus.

A qualitative content analysis was then performed in the abstract of the 24 most cited articles of the sample (Table 5); that is, articles with up to 1% of the

total citations. The result shows that the main issues addressed in this group are:

- Models of decision or destination choice (five articles);
- Motivating factors for tourism (four articles);
- Decisive personal characteristics or factors related to the destination choice (four articles);
- Influence of information and communication on the destination choice (four articles);
- Influence of destination's image (two articles).

Tab.3

of publications in journals with the greatest relevance per year

Source	N	%
Tourism Management	59	41,8
Annals of Tourism Research	32	22,7
Asia Pacific Journal of Tourism Research	15	10,6
International Journal of Tourism Research	13	9,2
Journal of Sustainable Tourism	8	5,7
Journal of Travel and Tourism Marketing	4	2,8
Journal of Vacation Marketing	4	2,8
Int. Journal of Contemporary Hospitality Management	2	1,4
Environment Development and Sustainability	1	0,7
Journal of Hospitality and Tourism Research	1	0,7
Journal of Hospitality Marketing and Management	1	0,7
Tourism Management Perspectives	1	0,7
Total	141	100

Source: Prepared by the author using Scopus.

Also based on the sample, an analysis of clusters was performed by using the software SciMat-(Cobo et al., 2012). Based on co-occurrence of keywords, 805 clusters were found. Figure 3 shows the main clusters and Table 6 presents the number of articles in each cluster.

Tab. 4

Articles published by educational institutions.

Educational Institutions	N	%
School of Hotel and Tourism Management Hong Kong	7	3,0
University of Queensland	5	2,1
Hong Kong Polytechnic University	4	1,7
Purdue University	4	1,7
University of Florida	4	1,7
Mugia Universitesi	4	1,7
Curtin University	4	1,7
Universidad de Malaga	3	1,3
Lincoln University, New Zealand	3	1,3
Universidad de Las Palmas de Gran Canaria	3	1,3
Universitat d'Alacant	3	1,3
University of Wollongong	3	1,3
Monash University	3	1,3
Copenhagen Business School	3	1,3
Texas A and M University	3	1,3
Bournemouth University	3	1,3
Temple University	3	1,3
Rosen College of Hospitality Management	3	1,3
Outras instituições	168	72,1
Total	233	100

Source: Prepared by the author using Scopus.

Tab. 5

Top 24 most cited articles of the sample

Authors	Article's Title	N	%
Um S., Crompton J.L.	Attitude determinants in tourism destination choice	387	8,5
Sönmez S.F., Graefe A.R.	Influence of terrorism risk on foreign tourism decisions	240	5,3
Vogt C.A., Fesenmaier D.R.	Expanding the functional information search model	214	4,7
Fodness D., Murray B.	Tourist information search	211	4,7
Sirakaya E., Woodside A.G.	Building and testing theories of decision making by travellers	211	4,7
Goossens C.	Tourism information and pleasure motivation	183	4,0
Phelps A.	Holiday destination image - the problem of assessment.	151	3,3
Benítez J.M. et al.	Using fuzzy number for measuring quality of service in the hotel industry	128	2,8
Hollinshead K.	Surveillance of the worlds of tourism: Foucault and the eye-of-power	116	2,6
Oppermann M.	Travel life cycle	99	2,2
Bansal H., Eiselt H.A.	Exploratory research of tourist motivations and planning	97	2,1
Divisekera S	A model of demand for international tourism	88	1,9
Lepp A., Gibson H.	Sensation seeking and tourism: Tourist role, perception of risk and destination choice	86	1,9
Molina A., Esteban A.	Tourism Brochures. Usefulness and Image	84	1,9
Gokovali U. et al.	Determinants of length of stay: A practical use of survival analysis	83	1,8
Decrop A., Snelders D.	A grounded typology of vacation decision-making	83	1,8
Moscardo G. et Al.	Understanding vacation destination choice through travel motivation and activities	78	1,7
Decrop A., Snelders D.	Planning the summer vacation - An adaptable process	70	1,5
d'Angella F., Go F.M.	Tale of two cities' collaborative tourism marketing	60	1,3
Yüksel A., Akgül O.	Postcards as affective image makers: An idle agent in destination marketing	57	1,3
Nicolau J.L., Más F.J.	Stochastic modeling. A three-stage tourist choice process	56	1,2
Slade P.	Gallipoli thanatourism: The meaning of ANZAC	56	1,2
Moscardo G.	Shopping as a destination attraction	56	1,2
Jacobsen J.K.S., Munar A.M.	Tourist information search and destination choice in a digital age	45	1,0
Other authors	Titles	1595	< 1
Total of citation		4534	100

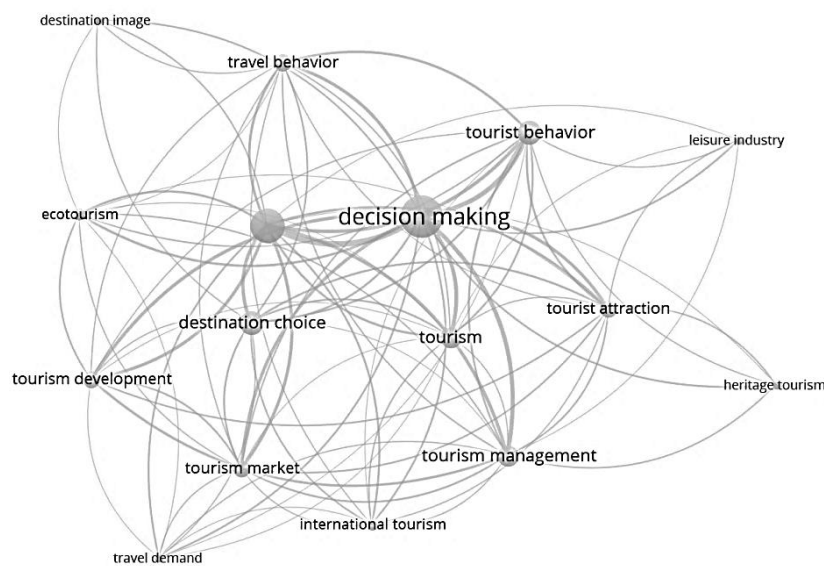
Source: Prepared by the author using Scopus.

As the subject of this study is the destination choice, a qualitative content analysis was carried out with the abstract of the 35 articles in the cluster destination choice (Table 7). The main issues addressed by the articles in this cluster are:

- Models of decision making or destination choice (five articles);
- Motivating factors for tourism (six articles);
- Decisive personal characteristics or factors related to the destination choice (seven articles);
- Decisive destination characteristics or appeals to the destination choice (three articles);
- Influence of the destination's image (three articles);
- Influence of information and communication on the destination choice (two articles).

The content analyzes both of the sample's most relevant articles and the totality of the cluster "destination choice" present similar results in relation to the subjects discussed. Therefore, considering the two analyses, there are indications that the main subjects addressed in research related to "travel destination choice" are: (a) decision models or destination choice, (b) motivating factors for tourism,

(c) decisive personal characteristics or factors related to destination choice, (d) decisive destination characteristics and attractiveness to the destination choice, (e) influence of the destination's image, and (f) influence of information and communication on the destination choice. These subjects may be used, partially or completely, by researchers who wish to carry out a complete study on the topic. The items a, b, c, and d are mentioned by Sirakaya and Woodside's (2005) study as main components of decision-making models in tourism; while items e and f were not highlighted by them. Regarding these two items, it is important to emphasize that, although some articles (Phelps, 1986; Fodness & Murray, 1997; Vogt & Fesenmaier, 1998; Decrop & Snelders, 2004) were published before their study, most of the articles addressing these topics (Prentice & Andersen, 2000; Glover, 2011; Kerr, Cliff, & Dolnicar, 2011; Park & Nicolau, 2015; Molina & Esteban, 2006; Yüksel & Akgül, 2007; Jacobsen & Munar, 2012) were published after the survey carried out by Sirakaya and Woodside (2005). Likewise, the groups of determining factors related to destination choice identified by these authors as "nature of the intended trip" (holiday size, distance, duration of the trip, etc.) and "travel experiences" (mood and feelings during

**Fig. 3**

Map of the main clusters and relations of the sample with the selected articles.

Source: Processed in VOSviewer (Van Eck & Waltman, 2010) with data from Scopus.

the trip, post-purchase evaluations, etc.) were not highlighted either in cluster formation or content analysis, although there were articles related to these subjects in the sample collected.

Tab. 6

Number of articles per *Cluster*

Clusters	N
Decision-Making	112
Tourist-Destination	69
Tourist-Behavior	36
Destination-Choice	35
Tourism	28
Tourism-Management	28
Tourism-Development	19
Travel-Behavior	19
Tourism-Market	18
Tourist-Attraction	18
Ecotourism	9
International-Tourism	8
Heritage Tourism	5
Leisure Industry	5

Source: Compilation made by SciMat (Cobo et al., 2012) using Scopus.

4.1 Citation analysis

This section presents analysis based on the citations of articles and authors within the articles that compose the sample.

For Bornmann et al. (2008), the publication of a research paper serves to disseminate its results, inviting other scientists to use them in their own research, which is indicated by a formal citation. Citations show that a publication used other publications' content (results and ideas) and,

therefore, citation counts are used to measure the impact of research; that is, how useful it has been to other researchers. Similarly, Van Raan (2004) states that citation-based bibliometric analysis provides indicators of international impact and influence, since citation counts have been used to evaluate and compare the performance of individual researchers, research departments and institutions, as well as the scientific impact of nations.

However, citation analysis has limitations. Bornmann and Daniel (2008) argue that citations are not only motivated by the desire to recognize intellectual and cognitive influences of fellow scientists, since individual studies also reveal other non-scientific factors that play a role in the decision to cite – such as social factors, author's location and prestige, language and availability of journals for publication (Bornmann et al., 2008). Despite this, citation measures have been demonstrated to be a valid form of peer judgment that introduces a useful element of objectivity into the assessment process and involves only a small fraction of the cost of surveying techniques (Garfield, 1979).

Table 8 shows the most cited articles by the authors in the sample's articles. In addition to the main topics already identified and discussed in this study, others were included: statistical analysis (Hair et al., 1998; Fornell & Larcker, 1981), consumer behavior (Engel et al., 1973; Howard & Sheth, 1969) as well as psychological (Mayo & Jarvis, 1981; Fishbein & Ajzen, 1975; Ajzen & Fishbein, 1980) and

Tab. 7

Articles in the “Destination Choice” cluster

Authors	Article	N	%
Um S., Crompton J.L.	Attitude determinants in tourism destination choice	387	23,7
Sönmez S.F., Graefe A.R.	Influence of terrorism risk on foreign tourism decisions	240	14,7
Oppermann M.	Travel life cycle	99	6,1
Divisekera S.	A model of demand for international tourism	88	5,4
Lepp A., Gibson H.	Sensation seeking and tourism: Tourist role, perception of risk and destination choice	86	5,3
Molina A., Esteban A.	Tourism Brochures. Usefulness and Image	84	5,1
Moscardo G. et al.	Understanding vacation destination choice through travel motivation and activities	78	4,8
Decrop A., Snelders D.	Planning the summer vacation - An adaptable process	70	4,3
Yüksel A., Akgül O.	Postcards as affective image makers: An idle agent in destination marketings	57	3,5
Moscardo G.	Shopping as a destination attraction	55	3,4
Jacobsen, J.K.S., Munar, A.M.	Tourist information search and destination choice in a digital age	45	2,8
Eugenio-Martin J.L., Campos-Soria J.A.	Climate in the region of origin and destination choice in outbound tourism demand	41	2,5
Prentice R., Andersen V.	Evoking Ireland: Modeling tourist propensity	41	2,5
Correia A., Santos C.M., Barros C.P.	Tourism in Latin America: A Choice Analysis	32	2,0
Sirakaya E., Sheppard A.G., McLellan R.W.	Assessment of the relationship between perceived safety at a vacation site and destination choice decisions	27	1,7
Reichel A., Fuchs G., Urieli N.	Israeli Backpackers. The Role of Destination Choice	23	1,4
Reisinger Y., Turner L.	Japanese tourism satisfaction: Gold Coast versus Hawaii	22	1,3
Llewellyn-Smith C., McCabe V.S.	What is the attraction for exchange students: The host destination or host university?	20	1,2
Wong J.-Y. et al.	Identifying valuable travelers and their next foreign destination by the application of data mining techniques	20	1,2
Seaton A.V.	Social stratification in tourism choice and experience since the war	16	1,0
Martin B., Mason S	The future for attractions. Meeting the needs of the new consumers	15	0,9
Moghimehfar F., Nasr-Esfahani M.H.	Decisive factors in medical tourism destination choice: A case study of Isfahan, Iran and fertility treatments	15	0,9
Taplin J.H.E., McGinley C.	A linear program to model daily car touring choices	14	0,9
Eugenio-Martin J.L., Campos-Soria J.A.	Economic crisis and tourism expenditure cutback decision	12	0,7
Guillet B.D., Lee A., Law R., Leung R.	Factors affecting outbound tourists' destination choice: The case of Hong Kong	9	0,6
Nicolau J.L.	Differentiated price loss aversion in destination choice: The effect of tourists' cultural interest	9	0,6
Glover P.	International students: Linking education and travel	5	0,3
Huang J., Cai L.A.	Destination choice model for transitional travel: College students in China	4	0,2
Kerr G., Cliff K., Dolnicar S.	Harvesting the "Business Test Trip": Converting Business Travelers to Holidaymakers	4	0,2
Lee G., Tussyadiah I.P.	Exploring Familiarity and Destination Choice in International Tourism	3	0,2
Oppewal H., Huybers T., Crouch G.I.	Tourist destination and experience choice: A choice experimental analysis of decision sequence effects	3	0,2
Yang Y., Fik T., Zhang J.	Modeling sequential tourist flows: Where is the next destination?	3	0,2
Choi H.C., Lee S.	Understanding US traveler behavior to Asian countries: A secondary analysis approach	2	0,1
Sharifpour M., Walters G., Ritchie B.W.	Risk perception, prior knowledge, and willingness to travel	2	0,1
Park S., Nicolau J.L.	Differentiated effect of advertising: Joint vs. separate consumption	1	0,1
Total		1632	100

Source: Compilation made by SciMat (Cobo *et al.*, 2012) using Scopus.

cultural factors (Hofstede, 1980) that affect consumer or, specifically, tourist behavior.

Crompton and Woodside stand out as the authors of the most cited articles (Table 9). There are also authors (and articles) of the tourism area who are much cited but are not part of the sample, such as Daniel R. Fesenmaier, J.R. Brent Ritchie, Dale Fodness, Abraham Pizam, and Luiz Moutinho.

4.2 Co-citation analysis

This section presents the result of the co-citation analysis, based on the references indicated in the articles of the sample. For Small (1973), co-citation is the frequency with which two previous items are cited together in a later literature. The number of citations of two identical items defines the strength of the co-citation and, consequently, the degree of relation or association between two articles; that is, how they are perceived by a group of authors.

Therefore, co-citation patterns can be used to map in detail the relations between key concepts, methods, or experiments in a field of knowledge. This perspective is reinforced by Wallin (2005), who states that the greater the number of researchers citing the same two publications, the greater the probability that the double citation is not a fortuitous event, expressing a type of related subject between the cited publications, establishing visible relationships within the research areas and between scientific disciplines.

Figure 4 shows the main co-citations based on the references of the articles in the sample. Cross analysis, performed with the 10 most cited authors in the references, showed that John L. Crompton and Arch Woodside are the most cited authors. Crompton and Woodside present similar decision-making models and destination choice based on choice-sets, which are influenced by various personal and external factors.

Tab. 8

The most cited articles in the sample's articles

Authors	Articles	Year	N	%
Woodside, A.G., Lysonski, S.	A general model of traveller destination choice	1989	28	0,35
Um, S., Crompton, J.L.	Attitude determinants in tourism destination choice	1990	25	0,32
Moutinho, L.	Consumer behaviour in tourism	1987	24	0,30
Crompton, J.L.	Motivations for Pleasure Vacation	1979	23	0,29
Engel, J.F., Kollat, D.T., Blackwell, R.D.	Consumer Behavior	1978	21	0,27
Hair, J.F. et. Al.	Multivariate data analysis	1998	20	0,25
Sirakaya, E., Woodside, A.G.	Building and testing theories of decision-making by travellers	2005	19	0,24
Mansfield, Y.	From Motivation to Actual Travel	1992	13	0,16
Mathieson, A., Wall, G.	Tourism: Economic, physical and social impacts	1982	13	0,16
Echtner, M., Ritchie, B.	The measurement of destination image: An empirical assessment	1993	12	0,15
Fodness, D., Murray, B.	Tourist information search	1997	12	0,15
Crompton, J.L., Ankomah, P.K.	Choice set propositions in destination decisions	1993	11	0,14
Decrop, A.	Tourists' decision-making behavior processes	1999	11	0,14
Fesenmaier, D.R., Jeng, J.-M.	Assessing structure in the pleasure trip planning process	2000	11	0,14
Gursoy, D., McCleary, K.W.	An integrative model of tourist's information search behaviour	2004	11	0,14
Howard, J.A., Sheth, J.N.	The Theory of Buyer Behaviour	1969	11	0,14
Plog, S.C.	Why destination areas rise and fall in popularity	1974	11	0,14
Decrop, A., Snelders, D.	Planning the summer vacation: An adaptable process	2004	10	0,13
Fodness, D.	The impact of the family life-cycle on the vacation decision-making process	1992	10	0,13
Gartner, W.C.	Image formation process	1993	10	0,13
Hofstede, G.	Culture's Consequences: International Differences in Work-Related Values	1980	10	0,13
Decrop, A., Snelders, D.	A grounded typology of vacation decision-making	2005	9	0,11
Mayo, E., Jarvis, L.	The Psychology of Leisure Travel: Effective Marketing and Selling of Travel Services	1981	9	0,11
Milman, A., Pizam, A.	The Role of Awareness and Familiarity with Destination: The Central Florida Case	1995	9	0,11
Um, S.	The roles of perceived inhibitors and perceived facilitators in the pleasure travel destination choice process	1990	9	0,11
Anderson, J.C., Gerbing, D.W.	Structural equation modeling in practice: A review and recommended two-step approach	1988	8	0,10
Cohen, E.	Towards a sociology of international tourism	1972	8	0,10
Fishbein, M., Ajzen, I.	Beliefs, Attitude, Intention and Behavior: An Introduction to Theory and Research	1975	8	0,10
Fodness, D., Murray, B.	A model of tourist information search behavior	1999	8	0,10
Fornell, C., Larcker, D.F.	Structural equation models with unobservable variables and measurement error: Algebra and statistics	1981	8	0,10
Ajzen, I., Fishbein, M.	Understanding Attitudes and Predicting Social Behaviour	1980	7	0,09
Total			7907	100,00

Source: Cross referencing of data obtained from Scopus.

Tab. 9

The most cited authors in the sample's articles

Authors	N	Authors	N
Crompton	175	Baker D.	23
Woodside	118	Ankomah	21
Fesenmaier D.R.	90	Ankomah P.K.	21
Ritchie J.R.B.	57	Blackwell	21
Decrop A.	50	Howard J.	21
Ajzen, I.	45	Anderson R.E.	20
Sirakaya	45	Hair J. F.	20
Um S.	41	Snelders D.	19
Fodness D.	40	Black W.C.	18
Pizam A.	39	Echtner C.	17
Gartner W.C.	29	Hofstede G.	17
Moutinho	28	Tathan R.L.	16
Lisonki	28	Sheth J.N.	16
Gursoy D.	28	Mathieson A.	14
Baloglu S.	26	Milman A.	14
Engel J.F.	26	Fornell C.	11
Mansfield Y.	26	Mayo, E.	11
Wall G.	25	Kollat D.T.	10
Plog S. C.	25	Gerbing D.W.	9
Cohen E.	25	Anderson J.C.	8
Fishbein M.	23	-	-

Source: Cross referencing of data obtained from Scopus.

In studies involving destination's image, which use Ritchie's articles, the authors Crompton, Woodside, and Fesenmaier can be used to present and discuss models of decision-making process. Similarly, both works that study memory and familiarity with the destination (citing Pizam) and that involve the influence of information processes on the destination choice (citing Fodness) can use Crompton and Woodside's studies as a model for the destination selection process. Finally, the relationship between Decrop and the authors Crompton and Woodside can be established due to the critical position of the first author in relation to the others. Therefore, Decrop's articles can be used to found the criticisms to Crompton and Woodside's models.

5. FINAL CONSIDERATIONS

Destination choice in tourism can be studied from different perspectives, using theoretical approaches and foundations originated in different areas of science. Some studies are founded in economics, calculating demand through econometric models.

However, most research in the area studies the psychological and social aspects involved in decision making, whether focusing on the decision process itself (consumer behavior models) or studying the main psycho-behavioral variables and how tourists make cognitive and affective judgments before making the final decision.

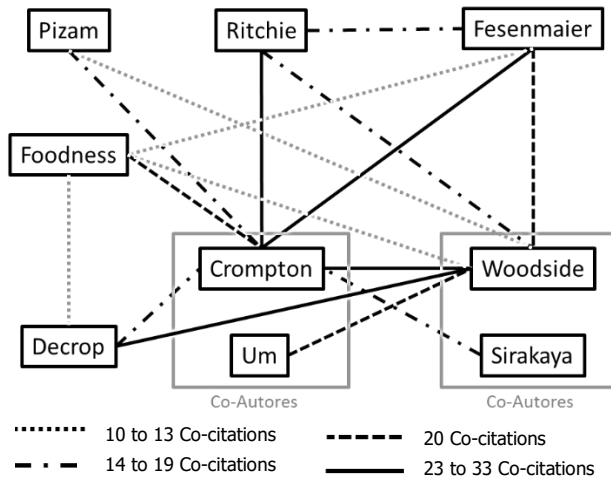


Fig. 4

Map of co-cited authors in the sample's articles

Source: Crossing of data obtained from Scopus.

The bibliographic study demonstrates the diversity of perspectives and approaches by identifying groups of studies related to decision models or destination choice; motivating factors for tourism; personal characteristics or factors; destination's characteristics and attractiveness; nature of the intended trip (holiday size, distance, duration of the trip, etc.); travel experiences (feelings during the trip, post-purchase evaluations, etc.); influence of the destination's image; and influence of information/communication on the travel destination choice. Although there are prominent authors, such as Crompton and Woodside, this study also shows they are not mentioned in most of the studies evaluated, which proves the difference in theoretical references related to the topic.

Because of the diversity of approaches and perspectives on the topic, this study needed to filter the articles for analysis. The first restriction was the selection of articles published only in the main journals, according to the SCImago Journal Ranking (SJR). The second restriction, established by the database itself, was the limitation of the number of articles that compose the sample; the first 2,000 articles were selected and classified according to the number of citations, from the most cited to the least cited. Finally, the last restriction was the analysis of

citations and co-citations only for the cluster denominated "destination choice." Considering these restrictions, there may be articles and authors discussing subjects related to the topic that are not contemplated in this analysis, which is the main limitation of this research. In addition, the citation analysis technique has its own limitations. According to Bornmann and Daniel (2008), citations are motivated by the desire to recognize intellectual and cognitive influences of fellow scientists, since individual studies also reveal that other non-scientific factors – such as social factors, author location and prestige, language, and availability of journals for publication – play a role in the decision to cite. These limitations, however, do not invalidate the main conclusions of this study; on the contrary, they demonstrate that the diversity of approaches allows future research to continue exploring the topic in the search for other theories and theoretical references.

6. REFERENCES

- Ajzen, I., & Fishbein, M. (1980). Understanding attitudes and predicting social behavior. Englewood Cliffs, NJ: Prentice-Hall.
- Archambault, É., Campbell, D., Gingras, Y., & Larivière, V. (2009). Comparing bibliometric statistics obtained from the Web of Science and Scopus. *Journal of the American Society for Information Science and Technology*, 60(7), 1320-1326.
- Beerli, A., Meneses, G. D., & Gil, S. M. (2007). Self-congruity and destination choice. *Annals of Tourism Research*, 34(3), 571-587.
- Bekk, M., Spörrle, M., & Kruse, J. (2016). The benefits of similarity between tourist and destination personality. *Journal of Travel Research*, 55(8), 1008-1021.
- Boksberger, P., Dolnicar, S., Laesser, C., & Randle, M. (2011). Self-congruity theory: To what extent does it hold in tourism? *Journal of Travel Research*, 50(4), 454-464.
- Bornmann, L., & Daniel, H. D. (2008). What do citation counts measure? A review of studies on citing behavior. *Journal of Documentation*, 64(1), 45-80.
- Bornmann, L., Mutz, R., Neuhaus, C., & Daniel, H. D. (2008). Citation counts for research evaluation: standards of good practice for analyzing bibliometric data and presenting and interpreting results. *Ethics in science and environmental politics*, 8(1), 93-102.
- Cobo, M. J., López-Herrera, A. G., Herrera-Viedma, E., & Herrera, F. (2011). An approach for detecting, quantifying, and visualizing the evolution of a research field: A practical application to the fuzzy sets theory field. *Journal of Informetrics*, 5(1), 146-166.

- Cobo, M. J., López-Herrera, A. G., Herrera-Viedma, E., & Herrera, F. (2012). SciMAT: A new science mapping analysis software tool. *Journal of the American Society for Information Science and Technology*, 63(8), 1609-1630.
- Correia, Antónia; Pimpão, Adriano. (2008). Decision-making processes of Portuguese tourist travelling to South America and Africa. *International Journal of Culture, Tourism and Hospitality Research*, 2(4), 330-373.
- Cronin, B. (2001). Bibliometrics and beyond: some thoughts on web-based citation analysis. *Journal of Information science*, 27(1), 1-7.
- Decrop, A. (1999). Tourists' decision-making and behavior processes. In A. Pizam, & Y. Mansfeld (Eds.), *Consumer behavior in travel and tourism* (pp. 103-133).
- Decrop, A., & Snelders, D. (2004). Planning the summer vacation: An adaptable process. *Annals of Tourism Research*, 31(4), 1008-1030.
- Ekinci, Y., Sirakaya-Turk, E., & Preciado, S. (2013). Symbolic consumption of tourism destination brands. *Journal of Business Research*, 66(6), 711-718.
- Engel, J. F., Kollat, D. T., & Blackwell, R. D. (1973). *Consumer behaviour*. New York, NY, Holt Reinhardt & Winston.
- Falagas, M. E., Kouranos, V. D., Arencibia-Jorge, R., & Karageorgopoulos, D. E. (2008). Comparison of SCImago journal rank indicator with journal impact factor. *The FASEB Journal: Official Publication of the Federation of American Societies for Experimental Biology*, 22, 2623e2628.
- Fishbein, M., I. Ajzen. 1975. *Belief, Attitude, Intention and Behavior: An Introduction to Theory and Research*. Addison-Wesley, Reading, MA.
- Fodness, D., & Murray, B. (1997). Tourist information search. *Annals of tourism research*, 24(3), 503-523.
- Fornell, C., & Larcker, D. F. (1981). Structural equation models with unobservable variables and measurement error: Algebra and statistics. *Journal of marketing research*, 382-388.
- Garfield, E. (1979). Is citation analysis a legitimate evaluation tool? *Scientometrics*, 1(4), 359-375.
- Glover, P. (2011). International students: Linking education and travel. *Journal of Travel & Tourism Marketing*, 28(2), 180-195.
- Hair, J. F., Black, W. C., Babin, B. J., Anderson, R. E., & Tatham, R. L. (1998). *Multivariate data analysis* (Vol. 5, No. 3, pp. 207-219). Upper Saddle River, NJ: Prentice hall.
- Hall, C. M. (2011). Publish and perish? Bibliometric analysis, journal ranking and the assessment of research quality in tourism. *Tourism Management*, 32(1), 16-27.
- Hoftstede, G. (1980). *Culture's consequences: International differences in work-related values*. Beverly Hills, Cal., and London: Sage.
- Howard, John A. & Jagdish N. Sheth. (1969). *The Theory of Buyer Behavior*. New York: Wiley.
- Jang, S., & Cai, L. A. (2002). Travel motivations and destination choice: A study of British outbound market. *Journal of Travel & Tourism Marketing*, 13(3), 111-133.
- Jacobsen, J. K. S., & Munar, A. M. (2012). Tourist information search and destination choice in a digital age. *Tourism Management Perspectives*, 1, 39-47.
- Karl, M., Reintinger, C., & Schmude, J. (2015). Reject or select: Mapping destination choice. *Annals of Tourism Research*, 54, 48-64.
- Kerr, G., Cliff, K., & Dolnicar, S. (2012). Harvesting the "business test trip": Converting business travelers to holidaymakers. *Journal of Travel & Tourism Marketing*, 29(5), 405-415.
- Mayo, E. J., & Jarvis, L. P. (1981). *The psychology of leisure travel. Effective marketing and selling of travel services*. CBI Publishing Company, Inc.
- Molina, A., & Esteban, A. (2006). Tourism brochures: Usefulness and image. *Annals of Tourism Research*, 33(4), 1036-1056.
- Moutinho, L. (1987). Consumer behaviour in tourism. *European journal of marketing*, 21(10), 5-44.
- Narin, F., & Hamilton, K. S. (1996). Bibliometric performance measures. *Scientometrics*, 36(3), 293-310.
- Park, S., & Nicolau, J. L. (2015). Differentiated effect of advertising: Joint vs. separate consumption. *Tourism Management*, 47, 107-114.
- Phelps, A. (1986). Holiday destination image—the problem of assessment: An example developed in Menorca. *Tourism management*, 7(3), 168-180.
- Prentice, R., & Andersen, V. (2000). Evoking Ireland: modeling tourism propensity. *Annals of Tourism Research*, 27(2), 490-516.
- Sampaio, S. (2013) *Estudar o turismo hoje: para uma revisão crítica dos estudos de turismo*. Etnográfica [Online], vol. 17. Retrieved September 01, 2015 from <http://etnografica.revues.org/2615>.
- SCImago (2015) SJR. — SCImago Journal & Country Rank. Retrieved July 21, 2015, from <http://www.scimagojr.com>
- Sirakaya, Ercan; Woodside, Arch G. (2005) Building and testing theories of decision making by travellers. *Tourism management*, 26 (6). 815-832
- Sirgy, M. J., Grewal, D., Mangleburg, T. F., Park, J. O., Chon, K. S., Claiborne, C. B. & Berkman, H. (1997). Assessing the predictive validity of two methods of measuring self-image congruence. *Journal of the academy of marketing science*, 25(3), 229.

- Small, H. (1973). Co-citation in the scientific literature: A new measure of the relationship between two documents. *Journal of the American Society for information Science*, 24(4), 265-269.
- Stone, M. J. (2016). Deciding not to choose: Delegation to social surrogates in tourism decisions. *Tourism Management*, 57, 168-179.
- Shu, M., & Scott, N. (2014). Influence of social media on Chinese students' choice of an overseas study destination: An information adoption model perspective. *Journal of Travel & Tourism Marketing*, 31(2), 286-302.
- Um, S., & Crompton, J. L. (1990). Attitude determinants in tourism destination choice. *Annals of tourism research*, 17(3), 432-448.
- Usakli, A., & Baloglu, S. (2011). Brand personality of tourist destinations: An application of self-congruity theory. *Tourism management*, 32(1), 114-127.
- Van Eck, N. J., & Waltman, L. (2010). Software survey: VOSviewer, a computer program for bibliometric mapping. *Scientometrics*, 84(2), 523-538.
- Van Raan, A. F. (2004). Measuring science. In *Handbook of quantitative science and technology research* (pp. 19-50). Springer Netherlands.
- Vogt, C. A., & Fesenmaier, D. R. (1998). Expanding the functional information search model. *Annals of Tourism Research*, 25(3), 551-578.
- Wallin, J. A. (2005). Bibliometric methods: pitfalls and possibilities. *Basic & clinical pharmacology & toxicology*, 97(5), 261-275.
- Woodside, A. G., & Lysonski, S. (1989). A general model of traveler destination choice. *Journal of travel Research*, 27(4), 8-14
- Yüksel, A., & Akgül, O. (2007). Postcards as affective image makers: An idle agent in destination marketing. *Tourism Management*, 28(3), 714-725.

ABOUT THE AUTHORS

- **Claudio Sunao Saito** holds Graduated and Master's in Business Administration by Pontifícia Universidade Católica de São Paulo, PUC/SP. Also is professor at Escola Superior de Propaganda e Marketing - ESPM/SP, where also is Ph.D. Candidate in the Program of Master's and Ph.D. in International Management at ESPM/SP. E-mail: csaito@espm.br
- **Vivian Iara Strehlau** holds Ph.D. in Business Administration by Business School at Getulio Vargas Foundation - EAESP/FGV/SP. Also is Full Professor in the Program of Master's and Ph.D. in International Business at Escola Superior de Propaganda e Marketing – PMDGI/ESPM, and is coordinator of Professional Master's in Consumer Behavior MPCC/ESPM. E-mail: vstrehlau@espm.br

Escolha de destino turístico: Estudo bibliométrico com análise de citação e co-citação de autores

Claudio Sunao Saito e Vivian Iara Strehlau

Escola Superior de Propaganda e Marketing - ESPM, São Paulo, SP, Brasil

DETALHES DO ARTIGO	RESUMO
Histórico do Artigo: Recebido: 12 de Dezembro de 2016 Revisado: 26 de Junho de 2017 Aceito: 06 de Outubro de 2017 Disponível online: 12 de Novembro de 2017 Sistema de revisão "Double blind review" Editor Científico Renata Galhone	O estudo bibliométrico foi realizado com o objetivo de entender os principais assuntos, abordagens e referenciais teóricos relacionados ao tema "escolha de destino turístico". A pesquisa, realizada a partir da base de dados Scopus e com utilização de softwares estatísticos, foi baseada na técnica de análise de citação, definindo-se a relevância e prestígio dos artigos, autores, modelos e fundamentos teóricos com base no número de citações realizadas em artigos posteriores. Os resultados da pesquisa demonstram que existe diversidade de perspectivas e abordagens relacionadas ao tema e que os artigos podem ser agrupados em estudos relativos a modelos de decisão ou escolha de destino, fatores motivadores para turismo, características ou fatores pessoais, características e atrativos do destino, natureza da viagem pretendida (tamanho do feriado, distância, duração da viagem, etc.), experiências da viagem (humor, sentimentos durante a viagem, avaliações pós-viagem, etc.), influência da imagem do destino e influência da informação/comunicação na escolha do destino turístico. Os resultados também indicam uma pulverização em relação à origem dos artigos (países/instituição), autores e referenciais teóricos utilizados em pesquisas relacionados ao tema.
	© 2018 Internext ESPM. Todos os direitos reservados!

To cite this article:

Saito C. S.; Strehlau V. I. (2018) Tourist destination choice: A bibliometric study. *Internext – Review of International Business*, 13 (1), 17-31. DOI: <http://dx.doi.org/10.18568/1980-4865.13117-31>

To access this article: <http://dx.doi.org/10.18568/1980-4865.13117-31>