Abstract

Objective. To analyze the nurse’s care and management actions in an emergency trauma hospital unit. Methodology. A qualitative, exploratory-descriptive multiple case study was undertaken in an emergency trauma unit in a public teaching hospital in a town in the state of São Paulo, Brazil. The data was collected through participant observation and semi-structured interviews with the nurses. Results. It was observed that the dimensions of care and management are interwoven in the nurse’s practice, which, based on the service users’ health needs, uses specific knowledge referent to the prediction and provision of human and material resources and to actions articulating the team, to organize and guarantee the care, so as to offer integral care. Conclusion. The practice of the nurse in an emergency trauma service is close to the perspective of care management, articulating the work’s care and management dimensions.

Keywords

Emergency nursing, trauma centers, emergency medical services, nursing, team.