Abstract

Objective: To know the way in which the family caregiver of the child coexists with the rules and routines within the hospital environment. Methods: It is a descriptive research, with qualitative approach, performed in the second half of 2011. It had the Grounded Theory as methodological benchmark. It was developed in the pediatric unit of a university hospital in the Brazilian South, with 18 families caregivers divided into three sampling groups. The data collection was performed by means of semi-structured interviews and the analysis through open, axial and selective coding. Results: It was found that the family coexists with rules and routines of the hospital when it recognizes their necessity and the importance of making them more flexible, and some families do not accept the austerity of such requirements. Conclusion: It is believed that there is the need to enable the family to harmoniously coexist with the rules and routines, by making them more flexible, in order to allow the humanization of the care provided in the sector.

Keywords
Hospitalized child, Family, Hospital administration, Child’s health, Nursing.