Abstract

This paper presents the experience of a program evaluation in Madrid -the evaluation of a social care program for people with chronic and severe mental illness. It is a global evaluation, including different aspects of the program -although a special attention is paid to the resources network. The evaluation process is described, including goals, methodology, phases, activities, instruments and procedures. Finally, some results are shown concerning evaluation in 2006.

Keywords

Program evaluation, services, chronic and severe mental illness, schizophrenia.