Abstract
Managing multiculturalism by promoting the development of intercultural and inclusive policies is a must in any democratic society. Accepting and respecting other individuals, as well as being able to discuss any topic freely, are basic principles when living in a community. Intercultural citizenship is developed by means of public action policies, which address specific needs and aim to achieve set goals. The study reported in this paper is the result of a research agreement between the Directorate General of Immigration and Volunteers from the Regional Ministry of Social, Gender and Immigration Policy in the Region of Murcia, and the University of Murcia (Spain). The aim of this agreement was to monitor and assess programmes, which were funded by regional administration and aimed at addressing immigration by means of fostering interculturalism. This study focused on assessing the quality and suitability of programme design. The results were positive, as they showed the designs implemented fitted the aims of the programmes, namely, to promote intercultural citizenship.

Keywords
Citizenship, Interculturalism, Evaluation of programmes, Multiculturalism.