Abstract
The widespread usage among the population of the information technology and communication (ICT) has led to a multitude of courses to be scheduled using them, the universities also schedule courses where e-learning methodology is the teaching-learning process. The present study examines student expectations and satisfaction after completed a course scheduled by the University of Malaga which consists in training experts in the usage of virtual learning environments. The results obtained have been used to make improvements to the present course.

Keywords
Expectations, user satisfaction, virtual environments, e-learnin.