Abstract

Bolivarian Republic of Venezuela’s Constitution (1999), and laws approved under this document, in corporate citizen law to the control of public management. One condition for social controls is to have information, a resource established in the constitution as citizens right and, upon that basis, progress in electronic government can be formally made. State governments, responsible for national governments, also must facilitate social control and be inserted in electronic governments’ strategies. This article explores the potential of State Government’s electronic portals for social controls. The methodology was made up by a study of national policies in social controls and electronic governments, as well as web pages from five State governments, considering: policies, results, processes, systems and comparative analysis. Results reveal that, regarding the systems, only units organized in every portal are identified; the greater advance in policies, is to be found in the presentation of traits of budget orientation in Trujillo State; in no other portal does information about management processes or results exist, except in Carabobo, which presents an outline of activities, help programs and works from all secretaries, and the results are not important. This article draws as a conclusion that State electronic governments are far from empowering social controls, despite the discourse that is promoted in the majority of State governments.

Keywords

social controls, electronic government, state governments.