Abstract
An interpretative matrix was built in order to evidence labor practices based on proposals made by the Annex on Financial Services Sector of the Global Reporting Initiative-GRI. The results show that there is a strong preoccupation in training, health and labor security; however, the wage gap among men and women, and the inexistent participation of minority groups are aspects that have not been overcome. Differences among both cases are related to enterprise - worker relations and direct social benefits reflected in a monetary contribution.

Keywords
Corporate social responsibility, social responsibility practices, banking sector, labor dimension.